# Best Practises in Multilingual Collections

By Arija Fisher

#### Outline

- Introduction
- Literature review
- Toronto
- UAlberta/NEOS
- Best practises, based on my recommendations

A quick question:

### Background Literature

- Why are multilingual collections important?
- What challenges are there in implementing multilingual collections?
- What are the differences between multilingual collections in public and academic libraries?

## Why are multilingual collections important?

- Supporting Canadian values
  - Making people feel more welcome

Supporting LIS values

#### What challenges are in implementing multilingual collections?

- Shifting demographics
  - Demand
- Financial constraints
- Language barriers

## Differences between multilingual collections in public and academic libraries?

- process of selecting foreign language titles is a different process than the acquisition of domestic titles
- Curriculum requirements

### Toronto Public Library

#### Browse by language

See what's available in your language. Place holds to request the items you want.

Amharic | र्रेजिट्ड Panjabi | धीनाची Arabic | الغزيبة Persian | خفارسی | Armenian | հայերեն Polish | Polski

Bengali | वाश्ला Portuguese | português

Chinese | 简化字 | 繁體字 Pushto | 操弾

Croatian | HrvatskiRomanian | RomânăFrench | FrançaisRussian | ру́сский язы́к

German | Deutsch Serbian | српски Greek | ελληνικά Somali | Soomaali Gujarati | ગુજરાતી Spanish | Español

Hebrew | עברית Tagalog
Hindi | हिन्दी Tamil | தமிழ்
Hungarian | Magyar Telugu | 過色的
Italian | Italiano Tibetan | 千万将汀
Japanese | 日本語 Tigrinya | 十**7**℃で
Korean | 한국어 Turkish | Türkçe

Kurdish | کوره Ukrainian | українська

Macedonian | Македонски Urdu | أَرْفُو

Malayalam | മലയാളം Vietnamese | Tiếng Việt

Nepali | नेपाली Yiddish | יידיש

https://www.torontopubliclibrary.ca/books-video-music/your-language/

## University of Alberta

#### Advanced Search Find items that match all of All Fields Title Author Subject Start over Search Sort results by relevance ‡ AND have these attributes Access ■ At Library 3,762,491 ■ Online 2,440,546 Institution Library Format Publication Year Author Subject Language Afrikaans 352 Akkadian 119 Albanian 78 Algonquian (Other) 127 B Arabic 8.102 Aramaic 132 Armenian 159 Athapascan (Other) gg Bantu (Other) 132

VS

Danish	4,726
Multiple languages	6,027
Korean	6,283
Swedish	6,602
Czech	7479
Arabic	7,839
Dutch	8,258
Undetermined	11,815
Portuguese	13,269
Japanese	22,185
Polish	23,072
Jkrainian	27,803
Chinese	44,011
atin	45,631
talian	51,516
Russian	73,223
German Spanish	243,911 88,743
French	485,241
English	4,399,819

### Best Practice Suggestions

- Use ALA 'Guidelines for the Development and Promotion of Multilingual Collections and Services'
- Form community connections for engagement
- Evaluate policy and budget to make what you have work
- Include minimum # of books per language
- Expand bibliographic access
- Cooperative efforts between libraries

#### Conclusion

Multilingual collections are valuable, and while there are challenges to putting them together effectively, there are ways to do so that benefit the library system and patrons within it.

#### Thank you!

arija@ualberta.ca

For further questions or if you wish to contact me: