Best Practises in Multilingual Collections

By Arija Fisher

#### Outline

- Introduction
- Literature review
- Toronto
- UAlberta/NEOS
- Best practises, based on my recommendations

A quick question:

#### Background Literature

- Why are multilingual collections important?
- What challenges are there in implementing multilingual collections?
- What are the differences between multilingual collections in public and academic libraries?

### Why are multilingual collections important?

- Supporting Canadian values
  - Making people feel more welcome

• Supporting LIS values

#### What challenges are in implementing multilingual collections?

- Shifting demographics
  - Demand
- Financial constraints
- Language barriers

# Differences between multilingual collections in public and academic libraries?

- process of selecting foreign language titles is a different process than the acquisition of domestic titles
- Curriculum requirements

#### Toronto Public Library

#### Browse by language

See what's available in your language. Place holds to request the items you want.

Amharic | አማርኛ الغربية | Arabic Armenian | հայերեն Bengali | বাংলা Chinese | 简化字 | 繁體字 Croatian | Hrvatski French | Français German | Deutsch Greek | ελληνικά Gujarati | ગુજરાતી Hebrew | עברית Hindi | हिन्दी Hungarian | Magyar Italian | Italiano Japanese | 日本語 Korean | 한국어 لارد | Kurdish Macedonian | Македонски Malayalam | മലയാളം Nepali | नेपाली

Panjabi | ਪੰਜਾਬੀ >فارسى | Persian Polish | Polski Portuguese | português بينتو | Pushto Romanian | Română Russian | русский язык Serbian | српски Somali | Soomaali Spanish | Español Tagalog Tamil | தமிழ் Telugu | මහාරා Tibetan | 45% Tigrinya | ትግርኛ Turkish | Türkçe Ukrainian | українська أردو | Urdu Vietnamese | Tiếng Việt Yiddish | יידיש

https://www.torontopubliclibrary.ca/books-video-music/your-language/

### University of Alberta

#### Advanced Search

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Language	
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English	4,399,819
French	485,241
German	243,911
Spanish	88,743
Russian	73,223
Italian	51,516
Latin	45,631
Chinese	44,011
Ukrainian	27,803
Polish	23,072
Japanese	22,185
Portuguese	13,269
Undetermined	11,815
Dutch	8,258
Arabic	7,839
Czech	7479
Swedish	6,602
Korean	6,283
Multiple languages	6,027
Danish	4,726

## Best Practice Suggestions

- Use ALA 'Guidelines for the Development and Promotion of Multilingual Collections and Services'
- Form community connections for engagement
- Evaluate policy and budget to make what you have work
- Include minimum # of books per language
- Expand bibliographic access
- Cooperative efforts between libraries

#### Conclusion

Multilingual collections are valuable, and while there are challenges to putting them together effectively, there are ways to do so that benefit the library system and patrons within it.

### Thank you!

#### For further questions or if you wish to contact me: arija@ualberta.ca