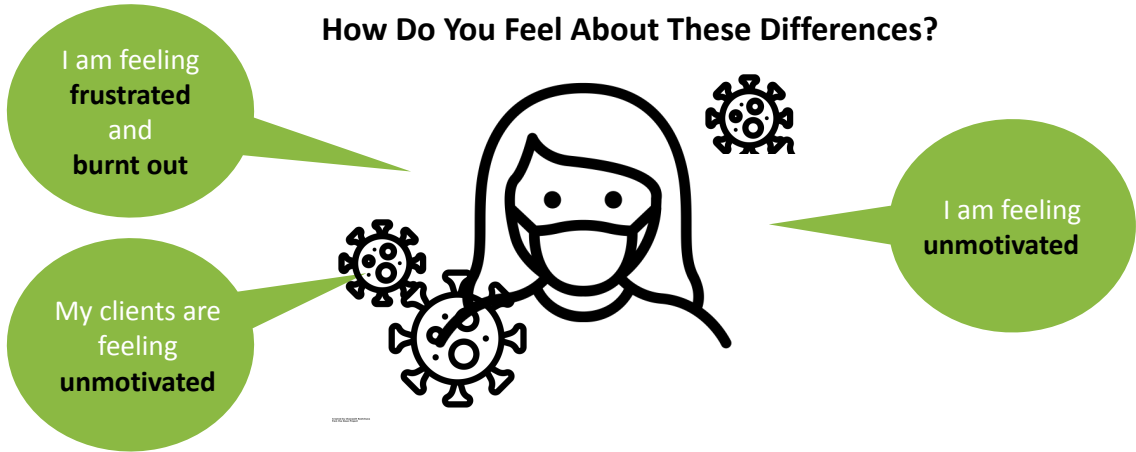


The purpose of this study was to understand the impact COVID-19 public health restrictions had on frontline service providers who work with individuals with complex needs. A special thank you is owed to the frontline care staff working with individuals with FASD in the Edmonton area who agreed to participate in this study.

**What is Different in Your Work because of COVID-19?**

Procedure	Interactions
<i><b>My Work is Unpredictable:</b></i> "...it seemed like every other day we were making a change."	<i><b>There are New Barriers to Reaching Clients:</b></i> "...our clients sometimes have disabilities and sometimes they don't and so the virtual world doesn't always work for them."
<i><b>My Job Responsibilities Have Changed:</b></i> "...there's additional tasks that have been added."	<i><b>There are Changes to the Type of Support I Can Provide:</b></i> "It's hard, it's just hard to connect."

**How Do You Feel About These Differences?**



Frontline care staff have had to adapt their work during the COVID-19 pandemic. This has affected their work and how they feel about it. Our plan is to continue to support these workers through **professional development** and the creation of a **motivational tool**.

Please check our website [here](#) as more information on this ongoing project becomes available.

Research brief by Bryce S. Dueck

- 1 **Frontline care staff**  
Describe role of motivation in your work.
- 2 **The Researchers**  
Professional development on motivation theory and tools.
- 3 **Partnership**  
Envision one or more motivation products to support your work.