Search/Discovery "Under the Hood"

Tricia Jenkins and Sean Luyk | Spring Training 2019

Outline

- Search in libraries
- Search trends
- Search "under the hood"

Discovery



The Discovery Technology Stack

- Open Source Apache Project since 2007

- Webserver providing search capabilities

NETFLIX

LexisNexis™

travelocity

- Based on Apache Lucene

Powers:

eba

- Main competitor: Elastic Search

"Compared with the research tradition developed in information science and subsequently diffused to computer science, **the historical antecedents for understanding information retrieval in librarianship and indexing are far longer but less widely influential today**"

Warner, Julian. Human Information Retrieval. MIT Press: 2010

Search in Libraries

∽ ☆* Search Goal #1

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Retrieve all relevant documents for a user query, while retrieving as few non-relevant documents as possible

What makes search results "relevant"?

It's all about expectations...

Users: relevant to <u>me</u>

UNIVERSITY OF ALBERTA , ask us LIBRARIES # Search & Home M News / Workshops Services Subject Guides Research Support 9 My Account Results for information retrieval Questions about your results or your research? ASK US libraries information retrieval libra Limit your search You searched for: information retrieval libraries Access Go to bookmarks « Previous | 1 - 25 of 35,173 | Next » Sort by relevance -25 per page Online 23,322 At Library 11.851 1 Automated information retrieval in libraries : a management handbook / Bookmark Vicki Anders > Institution Author: Anders, Vicki Library Format: Book Publication Year: 1992 Conjes owned by University of Alberta Putherford-Humanities & Social Science Call Number Format 2 Artificial neural networks for information retrieval in a libraries context / Bookmark author, Johannes C. Scholtes Publication Year Author: Scholtes, Johannes C. Format: Book Author Publication Year: 1995 Copies owned by: University of Alberta Rutherford-Humanities & Social Science Subject

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Search Relevance is Hard

Technologists: relevant as defined by the model

Expectations for Precision Vary





Relevance and Precision are Always at Odds Search query: "apples"





Berryman, John. "Search Precision and Recall by Example" <<u>https://opensourceconnections.com/blog/2016/C</u>

☆ Search Goal #2

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Provide users with a good search experience

What makes for a "good" user experience?

How do we know if we're providing users with a good search experience?



"To design the best UX, pay attention to what users **do**, not what they **say**. Self-reported claims are unreliable, as are user speculations about future behavior. Users do not know what they want."

Nielsen, Jakob. "First Rule of Usability? Don't Listen to Users"

<https://www.nngroup.com/articles/first-rule-of-usability-dont-listen-to-users/>

How do our users search?

What are their priorities?

How do different user groups search?

Search Trends in Libraries

Focus on Delivery, Ditch Discovery (Utrecht)

Improve delivery at point of need (e.g. Google Scholar)
 Don't invest in discovery. Let users use the systems they already do
 Provide good information on the best search engines for different kinds of materials



Coordinated Discovery (UW-Madison) Show users information categories Connect searches across the categories, and recommend relevant resources from other categories Promote serendipitous discovery Present different metadata for different categories <u>UI = not bento, but also not jambalaya</u>

https://www.library.wisc.edu/experiments/coordinated-discovery/



Machine Learning/AI Assisted Search

Use supervised/unsupervised machine learning to improve search relevance

Use real user feedback (result clicks) and/or document features (e.g. quality) to train a learning to rank (LTR) model



Machine Learning (in a nutshell)



Figure 1. A traditional algorithm (a) versus a machine learning algorithm (b).

Harper, Charlie. "Machine Learning and the Library or: How I Learned to Stop Worrying and Love My Robot Overlords." *Code4Lib Journal* 41 https://journal.dode4lib.org/articles/13671

Machine Learning-Powered Discovery

Some examples...

- Carnegie Museum of Art <u>Teenie Harris Archives</u>
 - Automated metadata improvement, facial recognition: <u>https://github.com/cmoa/teenie-week-of-play</u>
- Capacity building: <u>Fantastic Futures</u>, <u>Stanford Library Al</u> <u>Initiative/Studio</u>

Clustering/Visualization

Use cluster analysis methods to group similar objects
Example: <u>Carrot2</u> (open source clustering engine)
Example: Stanford's use of <u>Yewno</u>

Search Under the Hood

Index

If you are trying to find a subject in a book, where do you look first?

FRANKENSTEIN

INDEX

abandonment by male mothers 114–15 of Monster 49, 115 Rousseau's children 47, 48, 49–52 m 53, 61, 62, 89, 111–12 on, Joseph 22 Recky IV 169 Prometheus Bound 24, 26 Barnard, Christian 156 Barruel, Abbé Augustin de 137, 138-9 Bewell, Alan 12 foetus/mother's imagination 146-9 Frankenstein as male mother 149-52 monster-making 147, 148 obstetrics 144 pregnancy 144-7 Shelley, Mary and children 152-3 biblical myths 22 biographical approach, Bronfen 34-6 biological creation, thought 151 birth myth 11, 41, 88, 152 Blade Runner (Scott) 12, 168, 171-3, 174, 192 n34 Blake, William 34, 76, 77, 108 Blondel, James Augustus 147 Bloom, Harold 31, 32-3, 65, 89

Indexing Concepts

Inverted Index

A searchable index that lists every word and the documents that contain those words, similar to an index in the back of a book which lists words and the pages on which they can be found. Finding the term before the document saves processing resources and time.

Stemming

A stemmer is basically a set of mapping rules that maps the various forms of a word back to the base, or stem, word from which they derive.

02831cga a2200481 a 4500 001 2117026 007 vf cbaho				
008 93091351993 abc020 035 \$a ocm30704841 040 \$b eng 055 3 \$a Z 710 \$b F494 193 090 \$a Z 710 F559 1993 090 \$a Z 710 F559 1993 090 \$a Z 710 F494 1993 245 00 \$a Etinding Frankens 260 \$a Edmonton, Alta. 300 \$a I videocassette 336 \$a two-dimensional 337 \$a video \$b v \$2 ro 338 \$a videocassette \$b 500 \$a VHS. 500 \$a VHS. 500 \$a Available in Fre 596 \$a 38 42 43 48 610 20 \$a Library orientat 650 0 \$a Library orientat 650 0 \$a Information serv 710 2 \$a Vicom Ltd. 740 0 \$a Introduction to	vieng d \$93 \$b AEU \$b ARDC \$b AEC fein \$h [videorecording] : \$b an : \$b Vicom, \$c c1993. (20 min.) : \$b sd., col. ; \$c 1/2 moving image \$b tdi \$2 rdacontent lamedia 0 vf \$2 rdacarrier sity of Alberta Library instructi ench with title: A la recherche de berta. \$b Library. tion \$x Aids and devices. tion for college students. vices \$x User education. the University of Alberta Library	introduction to the University of Alberta Libro 2 in. t ion video. e Frankenstein : une initiation au système de b	bibliothèque biblio	in iry /
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Another example

Frankenstein : or, The modern Prometheus.(The 1818 text) Edited, with variant readings, an introd., and notes, by James Rieger

020		\$a 0672514575	
035		Şa ocm00415598	Author: Shelley, Mary Wollstonecraft, 1797-1851
040 049		Şa DLC Şb eng Sa aeu Sb eng	Format: Book
050	0	\$a PR 5397 \$b F82 1974	Published: Indianapolis: Bobbs-Merrill
090	00	Sa PR 5397 F82 1974 SD AEU Sa Shellev. Marv Wollstonecraft. Sd 1797-1851.	Year: 1974
245	10	Sa Frankenstein : Sb or, The modern Prometheus.(The 1818 text) Sc Edited, with variant readings, an intro	Physical Details: xiv, 287 p. illus. 21 cm
260 300		Şa İndianapolis, Şb Bobbs-Merrill Şc [1974.] Sa xiv. 287 p. Sb illus. Sc 21 cm.	ISBN: 0672514575
336		Sa text Sb txt S2 rdacontent	Series: The Library of literature
337		Sa unmediated Sb n S2 rdamedia	
490	0	Sa The Library of literature	
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\$a The modern Prometheus. 740

926 \$a PR 5397 F82 1974 \$w LC \$c 1 \$i 000000895789 \$d 9/4/2018 \$e 9/4/2018 \$k CHECKEDOUT \$l ON_SHELF \$m UAHSS \$n 94 \$p \$150.00 \$r M \$s Y \$t BOOK \$u 10/25/1988

https://search.library.ualberta.ca/catalog/38596

Marc Mapping

```
# Title fields
         primary title
29
    title_t = custom, getLinkedFieldCombined(245[a-z])
    title_display = 245[a-bd-z]
    title_vern_display = custom, getLinkedField(245a)
         additional title fields
     #
34
    title_addl t = custom, getLinkedFieldCombined(130[a-z]:240[a-z]:210ab:222ab:242abnp:243[a-gk-s]:246[a-gnp]:247[a-gnp])
    title added entry t = custom, getLinkedFieldCombined(700[gk-pr-t]:710[fgk-t]:711fgklnpst:730[a-gk-t]:740anp)
    title_series_t = custom, getLinkedFieldCombined(440anpv:490av)
    title sort = custom, getSortableTitle
    edition tesim = 250a
    alternate display tesim = 880a
    responsibility display = 245c
```

https://github.com/ualbertalib/discovery/blob/master/config/SolrMarc/symphony_index.properties

Analysis Chain

🕐 Index Analyzer: org.apache.solr.analysis.TokenizerChain 🔤

Tokenizer: org.apache.lucene.analysis.standard.StandardTokenizerFactory

- class: solr.StandardTokenizerFactory
- luceneMatchVersion: 6.6.0

Token Filtersorg.apache.lucene.analysis.icu.ICUFoldingFilterFactory

- class: solr.ICUFoldingFilterFactory
- luceneMatchVersion: 6.6.0

org.apache.lucene.analysis.core.StopFilterFactory

- words: stopwords.txt
- class: solr.StopFilterFactory
- 🖌 ignoreCase
- luceneMatchVersion: 6.6.0

org.apache.lucene.analysis.snowball.SnowballPorterFilterFactory

- language: English
- class: solr.SnowballPorterFilterFactory
- luceneMatchVersion: 6.6.0

Finding Frankenstein [videorecording] : an introduction to the University of Alberta Library system

ST	Finding	Frankenstein	videorecording	an	introduction	to	the	University	of	Alberta	Library	system
ICUFF	finding	frankenstein	videorecording	an	introduction	to	the	university	of	alberta	library	system
SF	finding	frankenstein	videorecording		introduction			university	ļ	alberta	library	system
SF	find	frankenstein	videorecord		introduct	1		univers		alberta	librari	system

Frankenstein : or, The modern Prometheus.(The 1818 text)

ST	Frankenstein	or	The	modern	Prometheus	The	1818	text
ICUFF	frankenstein	or	the	modern	prometheus	the	1818	text
SF	frankenstein	Î		modern	prometheus		1818	text
SF	frankenstein			modern	prometheus		1818	text

Inverted Index

word	documents
<u>frankenstein</u>	doc1, doc2
edit	doc2
<u>system</u>	doc1
modern	doc2
introd	doc2
introduct	doc1
<u>jame</u>	doc2
librari	doc1
videorecord	doc1
note	doc2

word	documents
produc	doc2
prometheus	doc2
read	doc2
<u>rieger</u>	doc2
find	doc1
text	doc2
univers	doc1
<u>variant</u>	doc2
<u>alberta</u>	doc1
<u>1818</u>	doc2

Document Term Frequency

Į	frankenstein						
	edit						
	system						
	modern						
	introd						
	introduct						
	jame						
	librari						
	videorecord						
	note						
	produc						
	prometheus						
	read						
	rieger						
	find						
	text						
	univers						
	variant						
	alberta						
	1818						

Now repeat for many different attributes

We use a dynamic schema which defines many common types that can be used for searching, display and faceting. We apply these to title, author, subject, etc.

Use Case	indexed	stored	multiValued	omitNorms	termVectors	termPositions	docValues
search within field	true						
retrieve contents		true ⁸					true ⁸
use as unique key	true		false				
sort on field	true ⁷		false ⁹	true ¹			true ^z
highlighting	true ⁴	true			true ²	true ³	
faceting ⁵	true ⁷						true ^z
add multiple values, maintaining order			true				
field length affects doc score				false			
MoreLikeThis					true ⁶		

Search Concepts

DisMax

DisMax stands for Maximum Disjunction. The DisMax query parser takes responsibility for building a good query from the user's input using Boolean clauses containing multiple queries across fields and any configured boosts.

Boosting

Applying different weights based on the significance of each field.

n mm

Minimum "Should" Match: specifies a minimum number of clauses that must match in a query.

name="mm">6<90%</str>

id^100000 isbn t^100000 issn t^100000 lc callnum display^100000 title unstem search^100000 e_tesimDisMax itle unstem title t^25000 subtitle t^25000 title addl unstem search^25000 title addl t^25000 earlier title tesim^25000 ater title tesim^25000 title_added_entry_unstem_search^1500 Query Fields: specifies theifields in the index on which to perform the QUEGY_addl_t^50 contents tesim^50 subject addl unstem search^250 subject addl t^50 summary holdings tesim^50 title series unstem search^25 local note tesim^25 awards note tesim^25 title series t^10 section number tesim^10 section name tesim^10

name="of

q

Defines the raw input strings for the query.

i.e. frankenstein

Simplified Dismax

title^100000

ikenstein 🔿

subject^1000 author^250 title:frankenstein^100000 OR subject:frankenstein^1000 OR author:frankenstein^250

frankenstein

"(+DisjunctionMaxQuery(((subtitle t:frankenstein)^25000.0 | (databasedescription tesim:frankenstein)^50.0 | (gmd tesim:frankenstein)^50.0 (isbn t:frankenstein)^100000.0 | (lc callnum display:frankenstein)^100000.0 | (subject addl t:frankenstein)^50.0 | (general note tesim:frankenstein)^25.0 (title addl t:frankenstein)^25000.0 | (subject t:frankenstein)^500.0 | (later title tesim:frankenstein)^25000.0 | (subject addl unstem search:frankenstein)^250.0 | (title series unstem search:frankenstein)^25.0 | (issn t:frankenstein)^100000.0 | (subject topic unstem search:frankenstein)^1000.0 | (title unstem search:frankenstein)^100000.0 | (awards note tesim:frankenstein)^25.0 | (section name tesim:frankenstein)^10.0 | (earlier title tesim:frankenstein)^25000.0 | (title addl unstem search:frankenstein)^25000.0 | (title t:frankenstein)^25000.0 | (title tesim:frankenstein)^100000.0 | (publisher tesim:frankenstein)^1000.0 | (id:frankenstein)^100000.0 (subtitle unstem search:frankenstein)^100000.0 | (title series t:frankenstein)^10.0 | (local note tesim:frankenstein)^25.0 | (author unstem search:frankenstein)^250.0 | (subject unstem search:frankenstein)^750.0 | (author t:frankenstein)^100.0 | (author addl unstem search:frankenstein)^250.0 | (contents tesim:frankenstein)^50.0 | (author addl t:frankenstein)^50.0 | (title added entry t:frankenstein)^1250.0 | (summary holdings tesim:frankenstein)^50.0 | (title added entry unstem search:frankenstein)^1500.0 (section number tesim:frankenstein)^10.0)~0.01) DisjunctionMaxQuery(((subtitle t:frankenstein)^250000.0 | (databasedescription tesim:frankenstein)^500.0 | (qmd tesim:frankenstein)^500.0 | (isbn t:frankenstein)^1000000.0 | (lc callnum display:frankenstein)^1000000.0 | (subject addl t:frankenstein)^500.0 (general note tesim: frankenstein)^250.0 | (title addl t: frankenstein)^25000.0 | (subject t: frankenstein)^5000.0 | (later title tesim: frankenstein)^25000.0 (subject addl unstem search:frankenstein)^2500.0 | (title series unstem search:frankenstein)^250.0 | (source:frankenstein)^100000.0 | (issn t:frankenstein)^1000000.0 | (subject topic unstem search:frankenstein)^10000.0 | (title unstem search:frankenstein)^1000000.0 | (awards note tesim:frankenstein)^250.0 | (section name tesim:frankenstein)^100.0 | (earlier title tesim:frankenstein)^25000.0 | (title addl unstem search:frankenstein)^250000.0 | (title t:frankenstein)^250000.0 | (title tesim:frankenstein)^1000000.0 | (publisher tesim:frankenstein)^10000.0 | (id:frankenstein)^1000000.0 | (text:frankenstein)^10.0 | (subtitle unstem search:frankenstein)^1000000.0 | (title series t:frankenstein)^100.0 | (local note tesim:frankenstein)^250.0 | (author unstem search:frankenstein)^2500.0 | (subject unstem search:frankenstein)^7500.0 | (author t:frankenstein)^1000.0 | (author addl unstem search:frankenstein)^2500.0 | (subject topic facet:frankenstein)^6250.0 | (contents tesim:frankenstein)^500.0 | (author addl t:frankenstein)^500.0 | (title added entry t:frankenstein)^12500.0 | (summary holdings tesim:frankenstein)^500.0 | (title added entry unstem search:frankenstein)^15000.0 | (section number tesim:frankenstein)^100.0)~0.01))/no coord"

Show Your Work

wexplain:

₩ 38596:

v 2117026:

"\n266503.2 = sum of:\n 24227.56 = max plus 0.01 times others of:\n 24187.45 = weight(title unstem search: frankenstein in 0) [SchemaSimilarity], result of:\n 24187.45 = score(doc=0, freg=2, 0) = termFreg=2.0\n), product of:\n 0.18232156 = idf, computed as log(1 + (docCount - docFreg + 0.5) / (docFreg + 0.5)) from:\n 2.0 = docCount\n 1.3266368 = tfNorm, computed as (freq * (k1 + 1)) / (freq 100000.0 = boost\n 2.0 = docFreg\n + kl * (1 - b + b * fieldLength / avgFieldLength)) from:\n 2.0 = termFreg=2.0\n 1.2 = parameter kl\n 0.75 = parameter b\n 18.5 = avoFieldLenoth\n 20.897959 = fieldLength\n 4011.0745 = weight(title t:frankenstein in 0) [SchemaSimilarity], result of:\n 4011.0745 = score(doc=0,freg=1.0 = termFreg=1.0\n), product of:\n 25000.0 = boost\n 0.18232156 = idf, computed as log(1 + (docCount - docFreg + 0.5) / (docFreq + 0.5)) from:\n 2.0 = docFreg\n 2.0 = docCount\n 0.88 = tfNorm, computed as (freq * (kl + 1)) / (freq + kl * (l - b + b * fieldLength / avgFieldLength)) from:\n 1.0 = termFreg=1.0\n 12.0 = avgFieldLength\n 16.0 = fieldLength\n 242275.62 = max plus 0.01 times others of:\n 241874.5 = weight(title unstem search:frankenstein in 0) 1.2 = parameter kl\n 0.75 = parameter b\n ISchemaSimilarity1. result of:\n 241874.5 = score(doc=0,freq=2.0 = termFreq=2.0\n), product of:\n 1000000.0 = bpost\n 0.18232156 = idf, computed as log(1 + (docCount - docFreq + 0.5) / (docFreq + 0.5)) from:\n 1.3266368 = tfNorm, computed as (freg * (k1 + 1)) / (freg + k1 * (1 - b + b * fieldLength / avgFieldLength)) from:\n 2.0 = docFreg\n 2.0 = docCount n2.0 = termFreg=2.0\n 1.2 = parameter kl\n 0.75 = parameter b n18.5 = avgFieldLength\n 20.897959 = fieldLength\n 40110.742 = weight(title t:frankenstein in 0) [SchemaSimilarity], result of:\n 40110.742 = score(doc=0, freq=1.0 = termFreq=1.0\n), product of:\n 250000.0 = boost\n 0.18232156 = idf, computed as log(1 + (docCount - docFreg + 0.5) / (docFreg + 0.5)) from:\n 2.0 = docFreg\n $2.0 = docCount \n$ 0.88 = tfNorm, computed as (freg * (kl + 1)) / (freq + kl * (l - b + b * fieldLength / avgFieldLength)) from:\n $1.0 = termFreq=1.0 \n$ 1.2 = parameter kl\n 0.75 = parameter b\n 12.0 = avgFieldLength\n 16.0 = fieldLength\n 0.18232156 = idf. computed as log(1 + (docCount - docFreq 1.8998418 = weight(text:frankenstein in 0) [SchemaSimilarity], result of:\n 1.8998418 = score(doc=0,freq=1.0 = termFreq=1.0\n), product of:\n 10.0 = bpost n+ 0.5) / (docFreg + 0.5)) from:\n 2.0 = docFreg\n 2.0 = docCount\n 1.0420281 = tfNorm, computed as (freg * (k1 + 1)) / (freg + k1 * (1 - b + b * fieldLength / avgFieldLength)) from:\n 1.0 = termFreg=1.0\n 1.2 = parameter kl\n $0.75 = \text{parameter } b \ n$ 71.0 = avgFieldLength\n 64.0 = fieldLength n''

"\n266638.28 = sum of:\n 24239.842 = max plus 0.01 times others of:\n 6.808311 = weight(general note tesim:frankenstein in 1) [SchemaSimilarity], result of:\n 6.808311 = score(doc=1, freg=1.0 = termFreg=1.0\n), product of:\n 0.9466437 = tfNorm, computed as (freq * (kl + 1)) / (freq + kl 25.0 = boost n0.2876821 = idf, computed as log(1 + (docCount - docFreq + 0.5) / (docFreq + 0.5)) from:\n 1.0 = docFreg\n 1.0 = docCount\n * (1 - b + b * fieldLength / avgFieldLength)) from:\n 1.0 = termFreq=1.0\n 0.75 = parameter b\n 25.0 = avgFieldLength\n 28.444445 = fieldLength\n 24187.45 = 1.2 = parameter kl\n weight(title unstem search:frankenstein in 1) [SchemaSimilarity], result of:\n 24187.45 = score(doc=1,freg=2.0 = termFreg=2.0\n), product of:\n 100000.0 = boost\n 0.18232156 = idf. computed as log(1 + (docCount docFreg + 0.5) / (docFreg + 0.5)) from:\n 2.0 = docFreg\n 1.3266368 = tfNorm, computed as (freg * (k1 + 1)) / (freg + k1 * (1 - b + b * fieldLength / avgFieldLength)) from:\n 2.0 = docCount\n 2.0 = termFreg=2.0\n 1.2 = parameter kl\n 0.75 = parameter b n18.5 = avoFieldLength\n 20.897959 = fieldLength\n 4011.0745 = weight(title t:frankenstein in 1) [SchemaSimilarity], result of:\n 4011.0745 = score(doc=1,freq=1.0 = termFreq=1.0\n), product of:\n 0.18232156 = idf, computed as log(1 + (docCount - docFreg + 0.5) / (docFreg + 0.5)) from:\n 2.0 = docFreg\n 25000.0 = boost\n 2.0 = docCount\n 0.88 = tfNorm, computed as (freq * (k1 + 1)) / (freq + k1 * (1 - b + b * fieldLength / avgFieldLength)) from:\n $1.0 = termFreq=1.0 \n$ 1.2 = parameter kl\n 0.75 = parameter b\n 12.0 = avgFieldLength\n 16.0 = fieldLength\n 555.1907 = weight(title added entry t;frankenstein in 1) [SchemaSimilarity], result of:\n 555,1907 = score(doc=1,freg=1.0 = termFreg=1.0\n), product of:\n 1250.0 =boost\n 0.6931472 = idf, computed as log(1 + (docCount - docFreg + 0.5) / (docFreg + 0.5)) from:\n 1.0 = docFreg(n)2.0 = docCount n0.6407767 = tfNorm, computed as (freg * (kl + 1)) / (freg + kl * (1 -28.444445 = fieldLength\n 666.2289 = b + b * fieldLength / avgFieldLength)) from:\n $1.0 = termFreg=1.0\n$ 1.2 = parameter kl\n 0.75 = parameter b n12.0 = avgFieldLength\n weight(title added entry unstem search:frankenstein in 1) [SchemaSimilarity], result of:\n 666.2289 = score(doc=1,freg=1.0 = termFreg=1.0\n), product of:\n 1500.0 = boost\n 0.6931472 = idf, computed as log(1 + (docCount - 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40

Boolean Model + Vector Space Model

Boolean query A document either matches or does not match a query. AND, OR, NOT

IDF

Inverse document frequency deals with the problem of terms that occur too often in the collection to be meaningful for relevance determination.

TF

Term frequency is the number of times a term occurs in a document. A document that mentions a query term more often has more to do with that query and therefore should receive a higher score.

University of Alberta Library

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Show Your Work

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Challenges

Precision vs Recall

Were the documents that were returned supposed to be returned? Were all of the documents returned that were supposed to be returned?

Phrase searching across fields

<u>"Migrating library data a practical</u> <u>manual"</u>

Length Norms

<u>matches on a smaller field score higher</u> <u>than matches on a larger field.</u> <u>"Managerial accounting garrison"</u>

Language

"L'armée furieuse" vs "armée furieuse"

Minimum "Should" Match

british missions "south pacific"

Boosting

UAL content or recency.

Tuning





Thanks!

Any questions? You can find us at <u>sean.luyk@ualberta.ca</u> <u>tricia.jenkins@ualberta.ca</u>

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