

Common Conditions in Primary Care and Minimal Clinically Important Differences on  
Depression Scales

by

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## ABSTRACT

Primary care has the highest patient volume and the greatest complexity of illness compared to other specialties and levels of health care. Although local data are available, a global perspective on the most common reasons for consulting primary care is lacking. Identifying these conditions would be helpful for directing primary care research towards patient-important priorities. Once these common conditions are determined, attention can be turned to identifying interventions that will impact patients with the conditions, as measured by patient-oriented outcomes. When describing patient-reported outcomes, it is important to report treatment effects with respect to clinical significance rather than reliance on statistical significance alone. Among conditions which are measured in scales (such as pain or depression), the minimal clinically important difference (MCID) is frequently considered to be a measure of clinical significance.

The first objective of this research program was to identify what the most commonly presenting conditions in primary care are. I was also interested in whether there were differences in common reasons for visits (RFV) as reported by clinicians compared to patients, and between countries of differing economic classifications (i.e. developed compared to developing countries). A systematic review of 12 scientific databases was carried out and dual independent review was performed to select primary care studies. Studies were included if they contained  $\geq 20,000$  visits (or equivalent volume by patient-clinician interactions) and listed  $\geq 10$  RFV. Eighteen studies from 11 countries on five continents met the inclusion criteria. The 10 most common clinician-reported RFV were upper respiratory tract infection (URTI), hypertension (HTN), routine health maintenance, arthritis, diabetes, depression/anxiety, pneumonia, otitis media, back pain and dermatitis. The 10 most common patient-reported RFV were cough, back pain, abdominal symptoms, pharyngitis, dermatitis, fever, headache, leg symptoms, unspecified

respiratory, and fatigue. Globally, URTI and HTN were the most common clinician-reported RFV. In developed countries, the next most common RFV were depression/anxiety and back pain, and in developing countries were pneumonia and tuberculosis.

Having identified depression as the most common condition in primary care in developing countries for which MCIDs could readily be determined, the second objective of this research program was to determine the MCIDs for depression scales, and how they are derived. In particular, I aimed to develop a summary resource that provides information on depression scales and their MCIDs, for use by both researchers and those attempting to interpret the depression literature. A systematic search of the Cochrane Database of Systematic Reviews was carried out, which retrieved 80 reviews on depression. From those reviews, 1540 unique studies were identified, which contained 34 different depression scales. Estimates of MCIDs were found for 10 of the scales: Hamilton Depression Rating Scale, Montgomery Asbergs Depression Rating Scale, Beck Depression Inventory, Centre for Epidemiologic Studies Depression Scale, Zung Depression Scale, Hospital Anxiety and Depression Scale, Patient Health Questionnaire-9, Profile of Mood States, Edinburgh Postnatal Depression Scale, and Quick Inventory of Depressive Symptoms. Data were also collected on how MCIDs were determined, i.e. by using anchor-based, distribution-based, or Delphi methods.

In conclusion, I found that there are differences in RFV to primary care between clinician-reported and patient-reported RFV, as well as differences in RFV between developed and developing countries. These results have utility for primary care guideline development, resource allocation, and training programs and curricula. Next steps arising from these results are for more research to be conducted on assessing common conditions, especially in developing countries.

I also identified MCIDs for 10 depression scales, and their methods of derivation. These results will be helpful for clinicians to monitor depression symptoms over time and assess the effects of treatment. Suggestions arising from my findings on MCID include improved reporting of the MCID in clinical trials, and increased consistency in using depression scales.

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# TABLE OF CONTENTS

TABLE OF CONTENTS .....	VI
LIST OF TABLES .....	VIII
LIST OF FIGURES .....	IX
LIST OF SUPPLEMENTAL MATERIAL.....	X
LIST OF ABBREVIATIONS .....	XI
<b>1 CHAPTER 1: INTRODUCTION .....</b>	<b>1</b>
<b>1.1 STATEMENT OF THE PROBLEM .....</b>	<b>1</b>
<b>1.2 PRIMARY CARE COMMON CONDITIONS.....</b>	<b>2</b>
<i>1.2.1 Role of primary care in health care.....</i>	<i>2</i>
<i>1.2.2 Time demands on primary care .....</i>	<i>2</i>
<i>1.2.3 Common conditions in primary care .....</i>	<i>3</i>
<b>1.3 MINIMAL CLINICALLY IMPORTANT DIFFERENCE .....</b>	<b>3</b>
<i>1.3.1 What is the minimal clinically important difference? .....</i>	<i>3</i>
<i>1.3.2 Clinical vs. statistical significance .....</i>	<i>4</i>
<i>1.3.3 Methods for determining MCID .....</i>	<i>6</i>
<i>1.3.4 Recommendations for using and reporting MCIDs .....</i>	<i>7</i>
<i>1.3.5 Gaps in literature.....</i>	<i>9</i>
<b>1.4 SUMMARY .....</b>	<b>10</b>
<b>1.5 OBJECTIVES .....</b>	<b>11</b>
<b>1.6 REFERENCES.....</b>	<b>12</b>
<b>2 CHAPTER 2: WHAT ARE THE MOST COMMON CONDITIONS IN PRIMARY CARE? A SYSTEMATIC REVIEW .....</b>	<b>17</b>
<b>2.1 INTRODUCTION.....</b>	<b>17</b>
<b>2.2 METHODS .....</b>	<b>18</b>
<b>2.3 RESULTS .....</b>	<b>21</b>
<b>2.4 DISCUSSION .....</b>	<b>23</b>
<b>2.5 REFERENCES.....</b>	<b>32</b>
<b>3 CHAPTER 3: MINIMAL CLINICALLY IMPORTANT DIFFERENCES ON COMMONLY USED DEPRESSION SCALES .....</b>	<b>57</b>
<b>3.1 INTRODUCTION.....</b>	<b>57</b>

3.2	<b>METHODS</b> .....	58
3.3	<b>RESULTS</b> .....	59
3.4	<b>DISCUSSION</b> .....	61
3.5	<b>REFERENCES</b> .....	71
<b>4</b>	<b>CHAPTER 4: SUMMARY</b> .....	<b>87</b>
4.1	<b>OVERVIEW OF RESEARCH AND OBJECTIVES</b> .....	87
4.2	<b>SUMMARY OF FINDINGS</b> .....	89
4.2.1	<i>Common conditions in primary care</i> .....	89
4.2.2	<i>Minimal clinically important differences on depression scales</i> .....	90
4.3	<b>IMPLICATIONS FOR PRACTICE</b> .....	91
4.4	<b>IMPLICATIONS FOR FUTURE RESEARCH</b> .....	92
4.5	<b>LIMITATIONS</b> .....	93
4.6	<b>CONCLUSIONS</b> .....	94
4.7	<b>REFERENCES</b> .....	96
	<b>WORKS CITED</b> .....	<b>98</b>

## LIST OF TABLES

Table 2-1: Characteristics of included studies.....	28
Table 2-2: Ranking of reasons for visits to primary care as reported by clinicians and patients.	29
Table 2-3: Ranking of reasons for visits presenting to primary care comparing developed and developing countries. ....	30
Table 3-1: Depression scales reported in <i>Characteristics of included studies</i> tables from Cochrane systematic reviews of depression. ....	64
Table 3-2: Characteristics of depression scales with established minimal clinically important differences (MCID).....	65



## LIST OF FIGURES

Figure 2-1: Study flow diagram.....	31
Figure 3-1: Study flow diagram of Cochrane systematic reviews and depression scales. ....	69
Figure 3-2: Flow diagram of methods of deriving (i.e. anchor- or distribution-based, Delphi method) and reporting (i.e. numeric or relative) minimal clinically important differences for depression scales.....	70

## LIST OF SUPPLEMENTAL MATERIAL

Supplement 2-1. Search strategy.....	37
Supplement 2-2. Diagnostic coding legend for general conditions.....	41
Supplement 2-3. Diagnostic coding legend for specific conditions. ....	44
Supplement 2-4. Characteristics of included studies.....	49
Supplement 2-5. Quality assessment of included studies.....	50
Supplement 2-6. Proportion of reasons for visits and problems managed. ....	51
Supplement 2-7. Subgroup data.....	52
Supplement 2-8. Ranking of general categories of conditions presenting to primary care.....	56
Supplement 3-1. All Cochrane systematic reviews of depression retrieved.....	76
Supplement 3-2. Conversion of reported minimal clinically important difference (MCID) values from numerical to relative, or relative to numeric. Originally reported values in <b>bold</b> , converted values in <i>italics</i> .....	81
Supplement 3-3. Minimal clinically important differences (MCID) for improvement and deterioration of depression. Only studies which reported both improvement and deterioration MCIDs are included in this table.....	85

## **LIST OF ABBREVIATIONS**

BDI: Beck Depression Inventory

CES-D: Center for Epidemiologic Studies Depression Scale

EPDS: Edinburgh Postnatal Depression Scale

HADS: Hospital Anxiety and Depression Scale

HAM-D: Hamilton Depression Rating Scale

HTN: hypertension

ICD: International Classification of Diseases

ICPC: International Classification of Primary Care

MADRS: Montgomery Asbergs Depression Rating Scale

MCID: minimal clinically important difference

MID: minimal important difference

MOOSE: Meta-analysis Of Observational Studies in Epidemiology

PHQ-9: Patient Health Questionnaire-9

PRISMA: Preferred Reporting Items for Systematic reviews and Meta-Analyses

POMS: Profile of Mood States

QIDS: Quick Inventory of Depressive Symptoms

RFV: reasons for visits

SMD: standardized mean difference

URTI: upper respiratory tract infection

WHO: World Health Organization

ZDS: Zung Depression Scale

# **1 CHAPTER 1: INTRODUCTION**

## **1.1 STATEMENT OF THE PROBLEM**

To provide patient-centered and evidence-based healthcare, clinicians rely on patient-oriented research. Patient-oriented research involves patients' perspectives at all stages of research, and is translated into information that is usable by clinicians when caring for patients.<sup>1</sup> In primary care, clinicians directly and actively involve patients in making decisions about a huge variety of conditions and treatment options, so including patient perspectives in research is critical. Given the breadth of disease states managed by primary care clinicians, it would be helpful to know what the most common conditions patients present with in primary care are. This would encourage directing research priorities towards conditions that are important to patients and potentially positively impact the care of large numbers of patients.

Once the most common conditions in primary care have been identified, it is further important that research on them is patient-oriented. One way of incorporating patient values into clinical research is to interpret results from the perspective of clinical significance, rather than reliance on statistical significance. The minimal clinically important difference (MCID) is one method of determining what level of change is significant to patients. The MCID should be used in research on conditions where patients and clinicians report changes in signs or symptoms (i.e. pain, depressive symptoms, ability to perform daily activities, and so on). This includes many conditions that are common to primary care. However, finding literature on the MCID for some conditions can be difficult, hindering the use of MCID in primary care research. When information on MCIDs is found, the presence of many different scales, some with multiple MCID estimates, can make using this information challenging.

## **1.2 PRIMARY CARE COMMON CONDITIONS**

### *1.2.1 Role of primary care in health care*

Primary care, as the name suggests, is often the first point of access to health care systems patients encounter.<sup>2-4</sup> When patients seek medical care, the majority are visiting primary care professionals as compared to specialists, alternative care providers, emergency departments, or outpatient clinics.<sup>2</sup> For example, in Canada there are approximately 238 contacts to family physicians out of 1000 people in a month, compared to about 70 contacts to other physicians.<sup>3</sup> Looking at the ratio of number of contacts to number of physicians, a family physician sees approximately three times the volume of contacts that a specialist does.<sup>3</sup>

However, this vast number of visits to primary care is not composed of mostly simple, easy-to-manage cases. In fact, primary care sees the greatest variety of patients and complexity of illness.<sup>5</sup> The majority of patients visit primary care physicians for management of comorbidities or multi-morbidities, which increases the complexity of delivering care.<sup>5</sup>

Primary care clinicians seem to do a good job of managing these complex cases; it has been demonstrated that a strong primary care workforce results in decreased mortality and fewer hospitalisations.<sup>6</sup> Family medicine is consistently associated with reductions in mortality, more than other areas of primary care in the US, or specialties.<sup>7</sup> A stronger primary care infrastructure and greater number of primary care workers is also associated with lower health care costs.<sup>6,8</sup>

### *1.2.2 Time demands on primary care*

Given the large numbers of visits and the complexity of patients presenting to primary care, it is perhaps not surprising that time demands on primary care have become excessive. It has been estimated that a primary care clinician with an average practice would need over 10 hours per

day just to provide guideline-based care for 10 chronic diseases.<sup>9</sup> Another seven hours per day would be required to provide preventive care according to guidelines.<sup>10</sup> These estimates do not include the hours necessary to provide management of acute, urgent care or short-term issues, which are an integral part of primary care. Despite these unattainable time demands, the workload of primary care continues to increase.<sup>11</sup>

### *1.2.3 Common conditions in primary care*

Since primary care is responsible for managing the health care needs of much of the population at any given time, it is important to determine which conditions present most commonly in primary care settings. Some countries regularly publish updated reports of visits to primary care, including information such as the reasons for visits, the problems managed, and demographic characteristics of patients and healthcare providers. For example, General Practice Activity<sup>12</sup> and the National Ambulatory Medical Care Survey<sup>13</sup> are annually published reports that describe the state of primary care in Australia and the United States, respectively. Understanding this information can assist clinicians and primary care teams with planning and allocating scarce resources. Knowing common conditions can also guide training of primary care professionals, to ensure that training and evaluation have a focus on relevant conditions. As well, this information can identify priorities for researchers, administrators, and policy makers. However, to date there has been no systematic review of this type of primary care data undertaken from a global perspective.

## **1.3 MINIMAL CLINICALLY IMPORTANT DIFFERENCE**

### *1.3.1 What is the minimal clinically important difference?*

The concept of the minimal clinically important difference (MCID) was proposed by Jaeschke et al. in 1989 as “the smallest difference in score in the domain of interest which patients perceive

as beneficial and which would mandate, in the absence of troublesome side effects and excessive cost, a change in the patient's management".<sup>14</sup> Since the original definition was introduced there have been various iterations of similar concepts, but core elements of Jaeschke's MCID have remained unchanged. Perhaps the most critical part of the MCID is that it brings the patient perspective to the forefront of decision-making by placing the emphasis on the patient's perceptions of change. Thus, the MCID focuses on clinically significant changes in outcomes, rather than statistically significant changes.

### *1.3.2 Clinical vs. statistical significance*

In discussing the relevance of the MCID, it is important to draw distinctions between statistical and clinical significance. Statistical significance refers to the likelihood that the results obtained in a study are due to chance. Whether or not statistical significance is achieved relies on the predetermined  $\alpha$  level of the analysis, which is typically set at 0.05, meaning that the chance of type I error we are willing to accept is less than 5%. If the calculated p-value is less than 0.05, the chance of our analysis finding a spurious difference between the groups being studied, when in reality no difference exists, is less than 5%, and we would deem this difference statistically significant. There are several factors that can contribute to finding statistically significant results, including having a large difference in effect size between groups, a small amount of variability in the data, and having a large sample size. It is important to note that while the 0.05 cut-off is generally agreed upon for determining statistical significance, it does not have any clinical relevance.

Statistical significance does not necessitate clinical importance, and in many instances a treatment effect may be significant from a statistical point of view but not from a clinical

perspective. To be considered clinically significant, an outcome must be important and of interest to patients and/or physicians.<sup>15</sup> For example, outcomes like death or stroke are of clinical importance because they directly impact patients. Conversely, surrogate markers such as blood pressure or cholesterol can be markers for clinical outcomes, but are not necessarily of interest or importance to patients. As clinical significance depends on importance to patients, what is considered relevant can vary between patients or groups of patients (cultural groups, different ages). Effect size must also be considered when determining clinical importance, because patients may not feel that a 1% reduction in their risk of disease is important, but a 30% reduction is.

The opposite situation also occurs frequently in the literature, when an observed treatment effect does not reach statistical significance, but may include clinically important results. In these circumstances, it is important to consider the range of possible treatment effects as shown by the confidence intervals around the point estimate of effects. Instead of using p-values to interpret the results as a dichotomy (i.e. significant or not), examining confidence intervals provides more useful information regarding the maximum and minimum possible treatment effects, which could include potentially clinically meaningful results.<sup>16</sup>

The MCID can be used as a measure of clinical importance, by bringing in the perspective of patients to determine the smallest change on an outcome that matters to them. Using measures of clinical importance rather than relying on statistical significance can improve interpretability and usefulness of results for clinicians.



### *1.3.3 Methods for determining MCID*

The methods used to determine the MCID for a certain scale can be broadly categorized into three main types: anchor-based approaches, distribution-based approaches, and the Delphi method. Several different ways to calculate the MCID using an anchor-based approach have been identified, including within-patients score change, between-patients score change, receiver operating characteristic curve approach, and social comparison approach.<sup>17</sup> In general, the anchor-based approach links changes on an outcome measure score to changes on global rating of change score.<sup>17</sup> For example, the scale of interest is filled out for the patient, and then compared to the patient's rating of change (i.e. did they feel the same, better or worse?). The scores on the scale of interest can then be "anchored" to the patient's assessment of change. Criticism of this approach has focussed on the potential for recall bias when patients are asked to compare how they feel currently, after treatment, with how they felt prior to treatment.<sup>18</sup> However, the anchor-based approach is the only method which directly incorporates patient assessment of change, which is a critical component of the MCID definition.

The distribution-based approach also encompasses several specific methods, such as standard error of the mean, reliable change index, 0.5 standard deviation (SD), effect size, and standardized response mean.<sup>17</sup> These methods use statistical properties of the distribution of scores to determine the MCID, rather than patient input. For example, using the 0.5 SD method, the MCID is calculated as half of the standard deviation of the score change. Recently, a new distribution-based method for determining MCID was proposed by Hedayat and colleagues, which includes a population-based method to determine an MCID for all patients, as well as an individualized approach which can personalize the MCID for a specific patient.<sup>19</sup> A benefit of using distribution-based methods is that they can account for random variability in patient

change.<sup>17</sup> A key weakness of this approach is the reliance on statistical methods, which requires using cut-offs to determine significance, similar to p-values.<sup>17</sup>

Finally, in the Delphi method (also known as the consensus method) an MCID value is determined via consensus among a panel of people who are stakeholders in the specific field.<sup>18</sup> A group of experts, patients, or other representatives for the topic of interest individually decide what value for the MCID would be relevant for patients, and then review the other experts' decisions and revise their assessments until one value is agreed upon. This approach can be useful because it takes less time to come up with an MCID estimate than the other methods, but a downfall is that it is subjective to the members of the panel. If patients are not consulted, then the MCID value agreed upon may not actually be relevant to patients.

As there are many different approaches that can be taken to determine the MCID, it is recommended to triangulate using several methods, with an emphasis on anchor-based methods.<sup>20,21</sup> This is consistent with using patient assessment as the primary measure of important change, while also accepting that under some circumstances it may be appropriate to include the MCID estimates given by distribution-based or Delphi methods.

#### *1.3.4 Recommendations for using and reporting MCIDs*

The MCID has many useful applications in clinical trials, systematic reviews, and clinical practice, and increasingly there have been recommendations regarding the use and reporting of MCIDs. In clinical trials the MCID is useful for determining the power and sample size of the study, as it provides a meaningful value for the effect size, which is required to make these calculations.<sup>17</sup> The MCID can also be used to assess the effectiveness of interventions being studied in clinical trials, as well as in the pilot test phase.<sup>22</sup> It has been suggested that in order to

conclude a benefit in clinical trials, the minimum treatment effect should be at least as large as the MCID.<sup>23</sup> When deciding whether an intervention makes a meaningful difference, speculation has arisen regarding whether to compare the overall mean change obtained by patients to the MCID, or to use the proportion of patients that reached the MCID. The latter approach, termed the responder analysis, has been recommended as it provides an estimate of the proportion of patients who would be expected to benefit from a treatment rather than an overall estimate of change based on both patients who respond to treatment and patients who do not.<sup>24,25</sup>

Recommendations for including the MCID are also included in guidelines regarding reporting of trials and systematic reviews. The 2013 Statistical Analyses and Methods in the Published Literature (SAMPL) Guidelines for reporting in biomedical journals recommends that authors “identify the smallest difference considered to be clinically important”, in both the primary analyses and in reporting hypothesis tests.<sup>26</sup> The Cochrane Systematic Review Handbook states that regarding single patient-reported outcomes, it is “most useful to include estimate of MID [minimal important difference]”.<sup>27</sup> Additionally, reporting the MCID may enhance interpretability of results in systematic reviews compared to commonly used methods of combining results, such as the standardized mean difference (SMD). The meaning of SMD is poorly understood by physicians, despite how often it is used, and it has been recommended that systematic reviews report the MID rather than the SMD.<sup>28,29</sup> Using measures of MID are more intuitive to interpret and also avoid the equal variance assumption when combining data from different sources.<sup>29</sup> Due to the issue which arises in meta-analyses when combining different measures, Johnston et al., 2012 has provided a method of calculating the MID for studies that do not give an MID, by using the “standard deviation ratio” which can be determined from studies using an anchor-based MID.<sup>30</sup>

In clinical practice, the MCID has potential for use in setting treatment goals.<sup>17,25</sup> Clinicians can use the MCID to monitor changes in depression symptoms over time and determine whether their patients are responding to treatment. In addition to providing a measure of meaningful difference in clinical research, the MCID can be used in clinical practice to interpret whether a treatment may have a meaningful effect on patients.

### *1.3.5 Gaps in literature*

As previously discussed, there are many different methods which can be used to determine an MCID value. This has led to inconsistency in the literature because there has not been a clear consensus on which method is the most appropriate to use, and each of the methods have different strengths and weaknesses. Anchor-based approaches are the only ones that explicitly tie clinical importance to patient-reported outcomes, but this can be affected by recall bias. Distribution-based approaches account for random variability in patient responses, but still encounter problems similar to using a p-value for statistical significance. Delphi methods may be quicker to come up with an estimate of MCID, but are only as good as the panel selected.

Another reason why MCID uptake is challenging is because using different methods to determine the MCID on the same groups of patients results in different estimates of the MCID.<sup>31</sup> Variability in patient characteristics and baseline scores has created even less agreement on MCID values, as using the same method of determining MCID on different groups of patients results in different estimates.<sup>31,32</sup>

Much of the research utilizing MCIDs has been in certain specialty areas such as rheumatology and physical therapy, and as such there is a lack of knowledge of MCID in primary care literature. The infrequent reporting of MCIDs, combined with inconsistent methods of

determining MCIDs has made interpreting and using MCIDs difficult in practice. While a single MCID value will not be the MCID for every patient, using context-specific MCIDs in clinical trials and systematic reviews can be more useful and relevant than the traditional reliance on statistical significance alone.

## **1.4 SUMMARY**

The first point of contact most patients have with the healthcare system is in primary care. Clinicians in primary care have the most contacts with patients, and these patients often present with complex cases and comorbidities. Identifying the most common reasons patients visit primary care is of use for professionals in all aspects of primary care, from researchers and administrators to clinicians and policy makers. The end goal of using information on common conditions is to provide better care to patients, and ensure that all aspects of care are patient-oriented, beginning with research.

The MCID is one way of incorporating patient values into clinical research. Using the MCID puts an emphasis on clinically significant changes, which are important to patients, rather than on statistical significance. One of the most common conditions in primary care is depression. There is a vast amount of research on depression, but many different scales exist to evaluate symptoms of this disorder. As such, it would be of use for both clinicians and researchers to have a readily available resource that provides information on common depression scales, and their MCIDs.

## 1.5 OBJECTIVES

The proposed research aimed to answer the following questions:

(1) What are the most commonly presenting conditions in primary care?

(2) What are the minimal clinically important differences on scales for depression, a common primary care condition, and how are they determined?

To achieve the stated objectives of this research program, two studies were undertaken. The first objective was addressed in a systematic review of the literature (Chapter 2), where I identified the most common reasons for visiting primary care globally. I also compared reasons for visits as reported by clinicians and patients, and between developed and developing countries.

The second objective was also addressed by systematically searching the literature (Chapter 3). I identified MCIDs for 10 depression scales, as well as the methods used to derive MCID estimates.

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## **2 CHAPTER 2: WHAT ARE THE MOST COMMON CONDITIONS IN PRIMARY CARE? A SYSTEMATIC REVIEW**

### **2.1 INTRODUCTION**

Primary care is the major point of access to health care systems.<sup>1-3</sup> Primary care also provides care to the greatest variety of patients and complexity of illness.<sup>4</sup> The strength of a country's primary care infrastructure has been demonstrated to be positively associated with better health outcomes<sup>5,6</sup> and reduced health care costs.<sup>7</sup> However, the time demands on primary care have become excessive. It has been estimated that a primary care clinician with an average practice would need 18 hours per day to provide guideline-based care for chronic disease and preventive care.<sup>8,9</sup> This estimate does not include time necessary for acute, urgent care or short-term issues. Furthermore, the workload of primary care continues to increase.<sup>10</sup> Given the considerable demands on primary care clinicians, it is essential to understand which conditions present most commonly in primary care settings. This information can assist clinicians and primary care teams with planning and allocation of resources, and guide training of primary care professionals. As well, this information can identify priorities for researchers, administrators, and policy makers.<sup>11</sup>

While some studies present the most common reasons for visiting primary care in a particular country or region of a country,<sup>12,13</sup> there is currently no systematic review of common conditions in primary care globally. Our primary objective was to systematically identify the reasons un-referred patients visit their primary care practitioners. Our secondary objectives were to compare common reasons for visits (RFV) as reported by clinicians and patients, and between countries of differing economic classifications. We hypothesized that there would be similarities in the

reasons patients visit primary care globally, with potential differences between regions due to conditions affected by climate and/or socioeconomic reasons.

## **2.2 METHODS**

This systematic review was performed and reported according to MOOSE guidelines,<sup>14</sup> augmented by the more updated PRISMA.<sup>15</sup>

In January 2016 a medical librarian (SC) searched databases using both controlled vocabulary (e.g. MeSH and Emtree) and text-words describing the concepts of "primary health care" and "reasons for consulting." Twelve databases were searched with no limits applied. A complete list of databases and search strategies are provided in data supplement 2-1. Google was searched on January 21, 2016 and the first ten pages reviewed. References were exported to RefWorks bibliographic management software. Reference lists of included studies were hand-searched.

Title/abstract screening and full-text review of articles was performed by three independent reviewers (DC, CF, AL). Inclusion criteria were: 1) Study setting was general practice and/or primary care (defined as the first point of contact for providing general health care); 2) Study reported a minimum of 10 reasons for visits (RFV); 3) Population used included a minimum 20,000 visits, or 5 clinicians over 1 year, or 7,500 patients over 1 year. The rationale for the minimum number of visits was based on a practice with 5 clinicians each seeing 20 patients per day, with 200 working days per year, which would result in 20 000 visits. Equivalencies were determined based on 1500 patient practice panels per physician, which among 5 physicians would result in 7500 patients. Studies were observational in design.

Studies were excluded if they: 1) Focused on a specific type of visit or presentation (e.g. periodic health exam visits); 2) Focused on specific conditions or problems (e.g. acute conditions only);

3) Selected specific populations (e.g. adolescents); 4) Indicated that visits were the result of referrals to primary care physicians (e.g. to pediatrics or internal medicine); or 5) Were published before 1996. When there were multiple publications using data from the same source or database, priority was given to the most recent data and to complete data sets with the most specific information. Multiple publications using the same source were only included if they analyzed the data differently (e.g. subgroup analysis). Disagreement was resolved by consensus or third party review (GMA). Attempts were made to contact authors of studies if additional data were required (e.g. unpublished data). Articles published in languages other than English were translated using Google Translate.

Two reviewers extracted data independently (DC, CF). The primary outcome of interest was reported RFV. RFV were defined as reasons patients presented to primary care, and/or problems managed by physicians. For each RFV up to 20, the number, percent, and/or rate of visits associated with each condition were recorded. Descriptive characteristics of each study were also collected, including whether RFV were patient- or clinician-reported, total number of visits, number of clinicians or practices sampled, location and duration of data collection, percent of female patients, percent of patients over age 65, and coding system used (e.g. ICPC, ICD-9/10).

To assess the risk of bias, each study was given a score of 0 or 1 on five characteristics, with 0 indicating a high risk of bias, and 1 indicating a low risk of bias. No risk of bias tool exists for this type of study. The characteristics used were: 1) Representative sample of clinicians (had to meet 2/3 of: both male/female clinicians, not limited to specific number of years in practice, not limited to specific practice size); 2) Representative sample of patients (had to meet 2/3 of: both male/female patients, mixture of urban/rural, not limited to specific age group); 3) Prospective

(data collected for purposes of RFV data, score of 1) or retrospective (data collected previously for other purposes, score of 0) data collection; 4) Coding system specified (1 if yes, 0 if no); 5) Duration of data collection (1 if  $\geq 1$  year, 0 if  $< 1$  year). Discrepancies were resolved by consensus or third party review (GMA).

Data were separated into “general” and “specific” reported RFV. General categories were broad descriptive groupings (e.g. respiratory), while specific categories were more exact diagnoses (e.g. pneumonia). Within each category (general or specific), a standardized coding scheme was applied. For example, using our coding scheme for specific RFV, “back complaint”, “dorsopathies”, “back symptoms”, “dorsalgia”, “low back symptoms”, and “neck pain” were all coded as “back pain/spinal pain” (data supplements 2-2 and 2-3). Applying this method of coding enabled us to combine data which were recorded with different existing codes (i.e. ICD, ICPC).

To analyze the primary outcome, we categorized RFV as clinician-reported or patient-reported, then pooled rankings for each RFV across studies within each category. In order to pool the rankings, we first determined the rank of each RFV in each study. The reporting of frequency of visits for particular RFV was inconsistent between studies (variably using number of visits, percent of visits, rate of visits, and others). Thus, the rank of each reported RFV was used as our measure of relative frequency. Using the top 20 ranked RFV, the first most common condition in each study was assigned the number 20, the second was 19 and so on. Therefore, RFV not in the top 20 in a particular study would be assigned a zero ranking from that study. An additive approach was used to combine these rank scores between studies. The mean rank score for each RFV was calculated by totaling the rank score and dividing by the total number of studies

included in that analysis. The most commonly seen conditions were those with the highest mean rank scores. RFV were included in the overall list if they appeared in at least two studies. In addition to mean rank score, the number of studies each RFV appeared in was counted.

To analyze the secondary outcome, countries were categorized by economic classification as either developed or developing, using the United Nations classification system,<sup>17</sup> and the mean rank scores of clinician-reported RFV were compared between categories. As well, when subgroup analyses from included studies were available (e.g. clinician or patient gender, practice setting), data from each study were combined using the same additive approach (providing that more than one study used that subgroup).

## **2.3 RESULTS**

We identified 18 studies<sup>11-13,16,18-31</sup> for inclusion from a total of 3501 original articles retrieved in our search (Figure 2-1). Agreement was 99% for study selection and 95% for data extraction.

Included articles represented 11 countries: Australia, England and Wales, India, Ireland, Malta, Netherlands, New Zealand, Serbia, South Africa, Sweden, and the United States. Seven studies provided the size of the included population, ranging from 9,896 to 2,780,270 (median: 250,000) (data supplement 2-4). Sixteen studies provided the total number of included visits, ranging from 4,383 to 3,810,843 (median: 83,161) (Table 2-1; data supplement 2-4). Overall the risk of bias was low, with 72% (13/18) of articles scoring at least 4 out of 5 on our assessment (data supplement 2-5).

Of the 18 included studies, six reported general categories of RFV.<sup>11,19,22,23,25,30</sup> Three of these studies<sup>11,19,22</sup> also reported specific RFV, as did an additional seven studies.<sup>12,13,16,20,24,29,31</sup> The remaining five studies<sup>18,21,26-28</sup> could not be included in either the general or specific analysis (as



they reported older or less complete sets of data) but were kept in the review as they provided additional subgroups for analysis.

Six studies were analyzed for general categories of RFV in primary care.<sup>11,19,22,23,25,30</sup> The most common categories of RFV in descending order were respiratory, nervous system/sense organs, cardiovascular/circulatory, skin/subcutaneous, and musculoskeletal (data supplement 2-8). Each of these categories were included in the top 20 reported RFV in all six included studies, providing high consistency with the ranking.

Fourteen rank lists from 10 studies were analyzed for specific RFV to primary care.<sup>11-</sup>

<sup>13,16,19,20,22,24,30,31</sup> Nine data sets provided RFV as reported by clinicians, and five provided RFV as reported by patients. Two studies reported data from both clinician and patient perspectives.<sup>12,22</sup>

One study provided data from three countries, which were analyzed as distinct sets of data.<sup>31</sup> The most common clinician-reported RFV were upper respiratory tract infections (URTI),

hypertension (HTN), routine health maintenance, arthritis (not back), and diabetes (Table 2-2).

None of the most common RFV were found in all nine included studies, but the top two (URTI and HTN) were found in eight studies. The most common patient-reported RFV were cough, back pain/spinal pain, abdominal unspecified, pharyngitis, and dermatitis (Table 2-2). Of the top 18 patient-reported RFV, 10 appeared in all five data sets.

Further analysis of clinician-reported RFV according to country classification showed specific differences. Patient-reported RFV were not further analyzed by economic classification due to the small number of studies providing these data. Five studies with information on clinician-reported RFV were classified as developed countries (Australia, England and Wales, Sweden, and the United States; Table 2-3),<sup>11-13,16,20</sup> and four were classified as developing (India and South

Africa; Table 2-3).<sup>19,22,24,29</sup> For both developed and developing countries, the top two most common reported RFV were URTI and HTN, consistent with the overall rankings. In developed countries the third and fourth most common RFV were depression/anxiety and back pain, neither of which appeared in the developing countries lists. In developing countries, the third and fourth most common RFV were pneumonia and tuberculosis, neither of which appeared in the developed countries list.

Subgroup analyses were provided in nine studies.<sup>18,21,23,25-30</sup> Subgroups included seasonality,<sup>23,26</sup> physician<sup>18,21</sup> and patient gender,<sup>20,25,27,30</sup> urban/rural,<sup>28</sup> methods of reimbursement/payment,<sup>23,25</sup> and practice setting.<sup>19,29</sup> The methods of reimbursement/payment and practice settings were frequently not well-described and inconsistent between studies. As a result, they are not pooled or included in this paper. Summaries of the remaining subgroup data are provided in data supplement 2-7.

## **2.4 DISCUSSION**

This review includes primary care visit data from 18 studies with median 250,000 patients and/or 83,161 visits per study. Eleven countries provided data from five of six populated continents (missing only South America). Data on specific RFV were robust and provided a number of important results.

The 10 most common clinician-reported RFV were URTI, HTN, routine health maintenance, arthritis, diabetes, depression/anxiety, pneumonia, otitis media, back pain and dermatitis. Even this abbreviated list encapsulates the breadth of medical management provided by primary care, including acute symptomatic conditions like URTI and back pain, chronic medical conditions like hypertension and diabetes, and preventive care like routine health maintenance.

Given that primary care accounts for the majority of all office visits to physicians,<sup>32</sup> it is pertinent to examine which conditions present most often in order to improve allocation of limited resources. Understanding these core conditions can help policy makers and administrators in addressing the increasing demand for primary care services. For example, while routine health maintenance exams are the third most common clinician-reported RFV, there is considerable debate as to the merit of these appointments and some groups advise they be eliminated.<sup>33</sup> Our results are helpful for researchers in setting priorities for primary care research and reminding guideline developers of priorities in primary care. Future research could examine whether the number of guidelines, guideline recommendations, and associated opportunity costs correspond to how commonly the condition presents in primary care. Additionally, training and evaluating clinicians on their clinical abilities should reflect the relative frequency of conditions that they will see in practice. Our results can help inform the content of training programs and competency-based exams for primary care trainees. For example, many primary care clinicians report feeling unprepared to manage mental health problems<sup>34</sup> yet depression/anxiety is the sixth most common clinician-rated RFV. By focusing training and evaluations on common conditions, clinicians may be better prepared to provide care to patients, and examinations will better reflect clinical performance.

The 10 most common patient-reported RFV were cough, back pain, abdominal symptoms, pharyngitis, dermatitis, fever, headache, leg symptoms, unspecified respiratory, and fatigue. The patient-derived list is dominated by symptomatic conditions with no RFV related to preventive care or management of asymptomatic chronic conditions. This intuitively makes sense, as patients are often seeking a diagnosis or treatment for symptoms, but it may also suggest a difference in clinician and patient care priorities. Regardless, the differences between the lists

remind us that interpretation of RFV data requires examination of both clinician-and patient-reported data.

Comparing clinician-reported RFV in developed and developing countries, URTI and HTN remain the two most common RFV, confirming their prevalence in primary care regardless of economic conditions or health system. Other RFV that ranked similarly between developed and developing countries included arthritis, urinary tract infections, and diabetes. However, some RFV ranked highly in one grouping of countries but were absent from the other. Notably, depression/anxiety and back pain ranked as the third and fourth most common RFV in developed countries, but did not appear in the rankings for developing countries. There are several potential explanations for these differences between groups of countries. There is a paucity of data from developing countries and it is possible that the four studies from two countries do not reflect the situation for all developing countries. Still, these data are the best available and some of the differences noted are likely valid for many developing countries. Clinician-reported RFV may not reflect the prevalence of conditions such as depression/anxiety and back pain if patients do not report to medical care for these conditions or if conditions are reported differently between clinicians. Thus, depression/anxiety and back pain may be more common in developing countries than identified in these studies. The WHO estimates that over 75% of people with mental illness are untreated in developing countries.<sup>35</sup> Furthermore, certain cultures are more likely to report somatic symptoms than emotional symptoms, which can affect how mental illness presents to and is diagnosed by physicians.<sup>36</sup> Back pain is also likely underrepresented in these studies, as one-month prevalence estimates of back pain in South Africa and India are 39%.<sup>37</sup> RFV including acute otitis media, dermatitis, abdominal unspecified, medication, cough, lipids, and routine health maintenance also appeared only on the developed country list. A number of these

conditions are involved in system-wide health screening and prevention activities (i.e. lipids, routine health maintenance, and likely to some extent, medication). This may suggest a difference in healthcare priorities, resources, and the social determinants of health in developed countries compared to developing countries. Additionally, several infectious diseases such as pneumonia, tuberculosis, parasites, and HIV are considerably more prevalent in primary care in developing nations, which was reflected in our results.

This study is the first to systematically investigate RFV to primary care on a global scale and includes studies from a variety of countries and health care models. Although we conducted an exhaustive search for literature and carried out our systematic review in accordance to the highest reporting standards, our review is not without limitations. The use of different coding systems (i.e. ICPC, ICD, and Read) by each study presented challenges for combining data while retaining adequate detail. As well, studies recorded data with varying levels of specificity, which limited the number of data sets that could be combined. The biggest limit to our study was the paucity of published literature meeting our inclusion criteria; there were notable omissions from Canada, Europe, and South America, and only two countries classified as developing provided data. Thus, it is difficult to generalize results to all developing countries, and the representativeness of our results would be strengthened with additional data.

Examining large-scale studies encompassing 11 countries on five continents, we found that globally primary care clinicians manage a broad range of clinical presentations. Despite the differences between individual countries, there was a high degree of consistency in the 10 most common RFV to primary care. However, we identified that important differences exist depending on whether RFV are reported by clinicians or patients, which should be taken into

consideration when interpreting future RFV data. Differences were also apparent between countries of differing economic status, but our findings demonstrate the need for more large-scale primary care studies and serve as a call for primary care researchers around the globe to investigate common conditions in their regions.

Table 2-1: Characteristics of included studies.

Citation	Overall (OA) and/or subgroup (SG) data	Years of data collection	Total sampling duration (number of weeks)	Country	Total patient population served	Total number of visits included	General (Gen) and/or specific (Sp) level of coding	Patient reported (PT) and/or clinician reported (CR)	Quality Score (out of 5, higher better)
<b>Binns, 2007</b>	OA	2002	32 (continuous)	USA	N/A	597,176	Gen, Sp	CR	4
<b>Britt, 1996</b>	SG (physician gender)	1990-1991	2 (per physician, over 12 months)	Australia	N/A	113,468	Gen	PT, CR	5
<b>Britt, 2015</b>	OA	2014-2015	n/a (up to 100 encounters)	Australia	N/A	98,728	Sp	PT, CR	5
<b>Brueton, 2010</b>	OA (SG – practice setting)	2001-2002	26	South Africa	250,000	4,383	Gen, Sp	PT, CR	3
<b>Fleming, 2005</b>	OA (SG – patient gender)	2001	52 (continuous)	England, Wales	325,850	N/A	Sp	CR	3
<b>Harrison, 2011</b>	SG (physician gender)	2009-2010	n/a (up to 100 encounters)	Australia	N/A	101,349	Gen	PT, CR	5
<b>Mash, 2012</b>	OA (SG – patient age)	2010	1 (5 days over 1 year)	South Africa	2,780,270	18,856	Gen, Sp	PT, CR	4
<b>Ministry of Health, 2004</b>	OA (SG – practice type, season)	2001-2002	2 (per physician, over 18 months)	New Zealand	N/A	8258	Gen	CR	5
<b>Mohan, 2003</b>	OA	2000	52 (continuous)	India	N/A	N/A	Sp	CR	1
<b>Murphy, 2015</b>	OA (SG – patient gender, public/private)	2008-2010	n/a (up to 100 encounters)	Ireland	503,823	16,899	Gen	PT	3
<b>National Center for Health Statistics, 2014</b>	OA	2014	52 (1 week per physician)	USA	N/A	6,386	Sp	CR	5
<b>Pace, 2004</b>	OA (SG – season)	1995-1998	208 (continuous)	USA	N/A	13,149	Sp	CR	5
<b>Pearson, 1996</b>	SG (patient gender)	1994-1995	52 (continuous)	England	65,000	4,685	Gen	CR	5
<b>Probst, 2002</b>	SG (urban/rural)	1996-1997	104 (continuous)	USA	N/A	19,409	Sp	PT	5
<b>Salvi, 2015</b>	OA (SG – practice setting)	2011	1 day	India	N/A	204,912	Sp	CR	2
<b>Sayer, 1996</b>	SG (patient gender) OA	1990-1991	2 (per physician, over 12 months)	Australia	N/A	96,144	Gen	PT, CR	5
<b>Soler, 2012</b>	OA	1995-2005 (Netherlands), 2001-2005 (Malta), 2003 (Serbia)	132 (Netherlands), 60 (Malta), 12 (Serbia) (all continuous)	Netherlands, Malta, Serbia	15,318 (Netherlands), 9896 (Malta), 72,673 (Serbia)	838,896 (Netherlands), 70,177 (Malta), 207,323 (Serbia)	Sp	PT	4
<b>Wandell, 2013</b>	OA	2009-2011	104 (continuous)	Sweden	1,987,827	3,810,843	Sp	CR	4

Table 2-2: Ranking of reasons for visits to primary care as reported by clinicians and patients.

	Clinician Reported <sup>†</sup>			Patient Reported <sup>‡</sup>		
Rank	Condition	Rank Score* (maximum score 20)	Number of Analyses Included in (out of 9)	Condition	Rank Score* (maximum score 20)	Number of Analyses Included in (out of 5)
1	<b>Upper Respiratory Tract Infection, Unspecified</b>	16.7	8	<b>Cough</b>	19	5
2	<b>Hypertension</b>	16.1	8	<b>Back Pain/ Spinal Pain</b>	16.8	5
3	<b>Routine Health Maintenance</b>	8.7	4	<b>Abdominal unspecified</b>	16.6	5
4	<b>Arthritis (not back)</b>	8.6	6	<b>Pharyngitis</b>	14.4	5
5	<b>Diabetes</b>	8.4	5	<b>Dermatitis</b>	13.4	5
6	<b>Depression or Anxiety</b>	7.7	6	<b>Fever</b>	12.6	5
7	<b>Pneumonia</b>	7.2	6	<b>Headache</b>	12.4	5
8	<b>Acute Otitis Media</b>	6.8	6	<b>Leg Symptoms</b>	9.4	5
9	<b>Back Pain/ Spinal Pain</b>	6.7	4	<b>Respiratory unspecified</b>	8.8	4
10	<b>Dermatitis</b>	6.4	5	<b>Fatigue</b>	8.4	5
11	<b>Cough</b>	5.6	3	<b>Depression or Anxiety</b>	8	4
12	<b>Urinary Tract Infection</b>	5.4	5	<b>Arthritis (not back)</b>	6.8	5
13	<b>Tuberculosis</b>	4.4	3	<b>Sinusitis</b>	6.2	3
14	<b>Dyspepsia</b>	4.3	4	<b>Cardiovascular</b>	6	4
15	<b>Tonsillitis</b>	4.2	3	<b>Acute Otitis Media</b>	5.8	4
16	<b>Parasites</b>	4	2	<b>Urinary Tract Infection</b>	5.4	4
17	<b>Asthma</b>	4	4	<b>Vertigo/dizziness</b>	5.4	4
18	<b>Abdominal unspecified</b>	4	5	<b>Skin unspecified</b>	4.8	4

\*Higher scores mean the condition was reported as a more common reason for visit in more studies.

<sup>†</sup>Studies included in this analysis were Binns et al. 2007, Britt et al 2015, Brueton et al. 2010, Fleming et al 2005, Mash et al. 2012, Mohan et al 2003, National Center for Health Statistics 2014, Salvi et al 2015, Wandell et al 2013.

<sup>‡</sup>Studies included in this analysis were Britt et al. 2015, Mash et al. 2012, Soler et al. 2012 (3 datasets).



Table 2-3: Ranking of reasons for visits presenting to primary care comparing developed and developing countries.

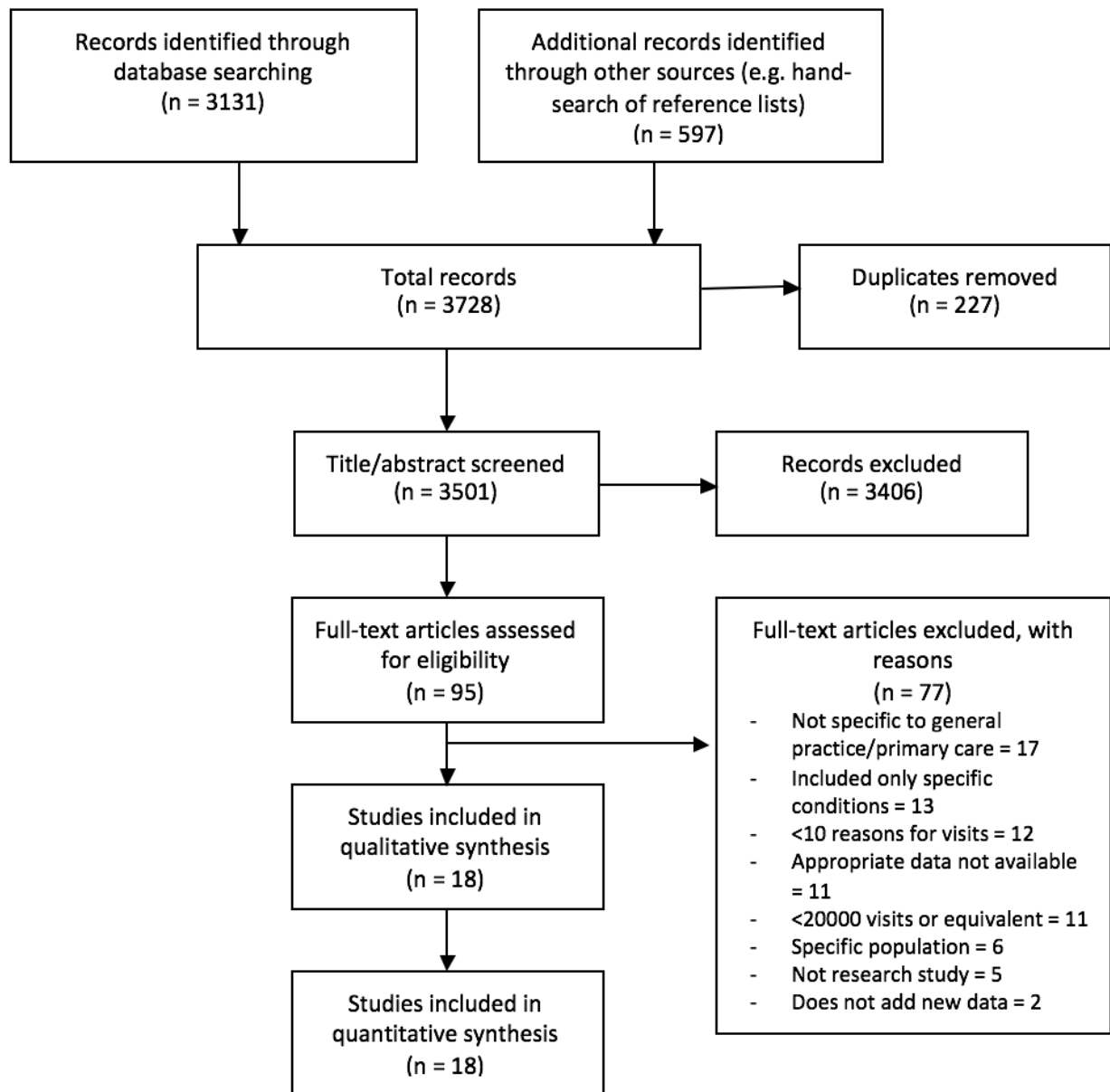
	Developed Countries <sup>†</sup>			Developing Countries <sup>‡</sup>		
Rank	Condition	Rank Score* (maximum score 20)	Number of Analyses Included in (out of 5)	Condition	Rank Score* (maximum score 20)	Number of Analyses Included in (out of 4)
1	Hypertension	17.4	5	Upper Respiratory Tract Infection, Unspecified	18.5	4
2	Upper Respiratory Tract Infection, Unspecified	15.2	4	Hypertension	14.5	3
3	Depression or Anxiety	12	5	Pneumonia	11.5	4
4	Back Pain	12	4	Tuberculosis	10	3
5	Routine Health Maintenance	11.6	3	Parasites	9	2
6	Arthritis (not back)	10	4	Anemia	8.3	2
7	Dermatitis	8.6	4	Diabetes	8.3	2
8	Acute Otitis Media	8.6	4	Arthritis (not back)	6.5	2
9	Diabetes	8.6	3	Bronchitis/ bronchiolitis	6.3	2
10	Cough	7	2	Epilepsy	6	2
11	Medication	5.8	2	Urinary Tract Infection	5.5	2
12	Urinary Tract Infection	5.4	3	Tonsillitis	5.5	2

\*Higher scores mean the condition was reported as a more common reason for visit in more studies.

<sup>†</sup>Studies included in this analysis were Binns et al. 2007, Britt et al. 2015, Fleming et al. 2005, National Center for Health Statistics 2014, Wandell et al. 2013.

<sup>‡</sup>Studies included in this analysis were Brueton et al. 2010, Mash et al. 2012, Mohan et al. 2003, Salvi et al. 2015.

Figure 2-1: Study flow diagram.



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## Supplement 2-1. Search strategy.

### Databases searched:

OVID Medline (1946 to January 25, 2016), OVID EMBASE (1974 to January 25, 2016), SCOPUS, CINAHL (EBSCO, January 26, 2016), OVID EBM Reviews - Cochrane Database of Systematic Reviews (2005 to January 13, 2016), EBM Reviews - ACP Journal Club (1991 to February 2015), EBM Reviews - Database of Abstracts of Reviews of Effects (1st Quarter 2015), EBM Reviews - Cochrane Central Register of Controlled Trials (January 2015), EBM Reviews - Cochrane Methodology Register (3rd Quarter 2012), EBM Reviews - Health Technology Assessment (1st Quarter 2015), EBM Reviews - NHS Economic Evaluation Database (1st Quarter 2015) and Sociological Abstracts

### Medline

Database: Ovid MEDLINE(R) In-Process & Other Non-Indexed Citations, Ovid MEDLINE(R) Daily and Ovid MEDLINE(R) <1946 to 2016 January 25 Present>

Search Strategy:

- 1 (office visit\* or general practi\* or primary care or primary health care or family medicine or family doctor\* or family physician\* or family practice\* or medical office or medical clinic or primary medical care).ti,ab. (172818)
- 2 exp \*Primary Health Care/ or \*"Office Visits"/ (68696)
- 3 exp \*Physicians, Family/ (10285)
- 4 exp \*Family Practice/ or \*"Ambulatory Care"/ (56144)
- 5 1 or 2 or 3 or 4 (239479)
- 6 ((reason\* or why or causes or common or complaints or conditions or diseases or disorders or problems) adj2 (attend\* or present\* or visit\* or consult\* or using)).ti,ab. (65952)
- 7 (Statistics & Numerical Data or Utilization).fs. or utiliz\*.ti,ab. [mp=title, abstract, original title, name of substance word, subject heading word, keyword heading word, protocol supplementary concept word, rare disease supplementary concept word, unique identifier] (1032867)
- 8 5 and 6 and 7 (998)
- 9 ((common or prevalent or frequent\*) adj1 (diagnoses or complaints or conditions or diseases or disorders or problems)).ti. (1110)
- 10 5 and 9 (82)
- 11 National Ambulatory Medical Care Survey.ti. or (Poseidon study not marrow).ti,ab. [mp=title, abstract, original title, name of substance word, subject heading word, keyword heading word, protocol supplementary concept word, rare disease supplementary concept word, unique identifier] (139)
- 12 ((reason\* or why or cause or causes or common or complaint\* or condition or conditions or disease\* or disorder\* or problem\*) adj2 (attend\* or visit\* or consult\* or see) adj2 (doctor\* or physician\*)).ti. (15)
- 13 8 or 10 or 11 or 12 (1222)
- 14 remove duplicates from 13 (1201)



## EMBASE

Database: Embase <1974 to 2016 January 25>

Search Strategy:

- 1 (office visit\* or primary care or primary health care or family medicine or family doctor\* or family physician\* or family practice\* or medical office or medical clinic).ti,ab. (151133)
- 2 exp primary health care/ or exp primary medical care/ or exp general practice/ or exp family medicine/ (189802)
- 3 \*general practitioner/ (16704)
- 4 \*"Ambulatory Care"/ (12167)
- 5 1 or 2 or 3 or 4 (267141)
- 6 ((reason\* or why or cause or causes or common or complaint\* or condition or conditions or disease\* or disorder\* or problem\*) adj2 (attend\* or present\* or visit\* or consult\* or using)).ti,ab. (169419)
- 7 health care utilization/ or exp statistics/ or "utilization review"/ or utiliz\*.ti,ab. [mp=title, abstract, heading word, drug trade name, original title, device manufacturer, drug manufacturer, device trade name, keyword] (868029)
- 8 5 and 6 and 7 (725)
- 9 ((common or prevalent or frequent\*) adj1 (diagnoses or complaints or conditions or diseases or disorders or problems)).ti. (1277)
- 10 5 and 9 (90)
- 11 National Ambulatory Medical Care Survey.ti. or (Poseidon study not marrow).ti,ab. [mp=title, abstract, heading word, drug trade name, original title, device manufacturer, drug manufacturer, device trade name, keyword] (165)
- 12 ((reason\* or why or cause or causes or common or complaint\* or condition or conditions or disease\* or disorder\* or problem\*) adj3 (attend\* or visit\* or consult\* or see) adj3 (doctor\* or physician\*)).ti. (46)
- 13 8 or 10 or 11 or 12 (1010)

## EBM Reviews

Database: EBM Reviews - Cochrane Database of Systematic Reviews <2005 to January 13, 2016>, EBM Reviews - ACP Journal Club <1991 to December 2015>, EBM Reviews - Database of Abstracts of Reviews of Effects <2nd Quarter 2015>, EBM Reviews - Cochrane Central Register of Controlled Trials <December 2015>, EBM Reviews - Cochrane Methodology Register <3<sup>rd</sup> Quarter 2012>, EBM Reviews - Health Technology Assessment <4th Quarter 2015>, EBM Reviews - NHS Economic Evaluation Database <2nd Quarter 2015>

Search Strategy:

- 1 (office visit\* or general practi\* or primary care or primary health care or family medicine or family doctor\* or family physician\* or family practice\* or medical office or medical clinic or primary medical care).ti,ab. (15600)
- 2 exp \*Primary Health Care/ or \*"Office Visits"/ (1154)
- 3 exp \*Physicians, Family/ (1)
- 4 exp \*Family Practice/ or \*"Ambulatory Care"/ (2)
- 5 1 or 2 or 3 or 4 (15818)
- 6 ((reason\* or why or causes or common or complaints or conditions or diseases or disorders

- or problems) adj2 (attend\* or present\* or visit\* or consult\* or using)).ti,ab. (1826)
- 7 (Statistics & Numerical Data or Utilization).fs. or utiliz\*.ti,ab. [mp=ti, ab, tx, kw, ct, ot, sh, hw] (14103)
- 8 5 and 6 and 7 (12)
- 9 ((common or prevalent or frequent\*) adj1 (diagnoses or complaints or conditions or diseases or disorders or problems)).ti. (23)
- 10 5 and 9 (8)
- 11 National Ambulatory Medical Care Survey.ti. or (Poseidon study not marrow).ti,ab. [mp=ti, ab, tx, kw, ct, ot, sh, hw] (1)
- 12 ((reason\* or why or cause or causes or common or complaint\* or condition or conditions or disease\* or disorder\* or problem\*) adj2 (attend\* or visit\* or consult\* or see) adj2 (doctor\* or physician\*)).ti. (1)
- 13 8 or 10 or 11 or 12 (21)

CINAHL Searched January 26, 2016

<input type="checkbox"/> Select / deselect all <input type="button" value="Search with AND"/> <input type="button" value="Search with OR"/> <input type="button" value="Delete Searches"/>			
Search ID#	Search Terms	Search Options	Actions
<input type="checkbox"/> S15	(S10 OR S11 OR S13) AND (S9 AND S14)	Search modes - Find all my search terms	View Results (264)
<input type="checkbox"/> S14	S10 OR S11 OR S13	Search modes - Find all my search terms	View Results (2,028)
<input type="checkbox"/> S13	((reason* or why or cause or causes or common or complaint* or condition or conditions or disease* or disorder* or problem*) N2 (attend* or visit* or consult* or see) N2 (doctor* or physician*))	Search modes - Find all my search terms	View Results (130)
<input type="checkbox"/> S12	"Poseidon study" NOT marrow	Search modes - Find all my search terms	View Results (0)
<input type="checkbox"/> S11	National Ambulatory Medical Care Survey	Search modes - Find all my search terms	View Results (610)
<input type="checkbox"/> S10	T1 ((reason* or why or causes or common or complaints or conditions or diseases or disorders or problems) N2 (attend* or present* or visit* or consult* or using))	Search modes - Find all my search terms	View Results (1,305)
<input type="checkbox"/> S9	S2 OR S3 OR S4 OR S5 OR S6 OR S8	Search modes - Find all my search terms	View Results (26,930)
<input type="checkbox"/> S8	S1 AND S7	Search modes - Find all my search terms	View Results (26,122)
<input type="checkbox"/> S7	utiliz* or statistic*	Search modes - Find all my search terms	View Results (759,983)
<input type="checkbox"/> S6	(MH "Office Visits/UT/SN")	Search modes - Find all my search terms	View Results (493)
<input type="checkbox"/> S5	(MH "Ambulatory Care/UT/SN")	Search modes - Find all my search terms	View Results (911)
<input type="checkbox"/> S4	(MH "Family Practice/UT/SN")	Search modes - Find all my search terms	View Results (939)
<input type="checkbox"/> S3	(MH "Physicians, Family/UT/SN")	Search modes - Find all my search terms	View Results (519)
<input type="checkbox"/> S2	(MH "Primary Health Care/SN/UT")	Search modes - Find all my search terms	View Results (1,735)
<input type="checkbox"/> S1	"office visit*" or "general practi*" or "primary care" or "primary health care" or "family medicine" or "family doctor*" or "family physician*" or "family practice*" or "medical office" or "medical clinic" or "primary medical care"	Search modes - Find all my search terms	View Results (95,630)

### Sociological Abstracts

ti(reason\* OR why OR cause OR causes OR common OR complaint\* OR condition OR conditions OR disease\* OR disorder\* OR problem) AND ti(attend\* OR present\* OR visit\* OR consult\* OR see OR utiliz\*) AND ("primary care" OR "primary health care" OR "family physician" OR "family practi\*" OR "family doctor\*" OR "general practi\*" OR "medical clinic\*" OR "office visits" OR "primary medical care") = 22

**SCOPUS**

(TITLE("primary care" OR "primary health care" OR "family physician" OR "family practi\*" OR "family doctor\*" OR "general practi\*" OR "medical clinic\*" OR "office visits" OR "primary medical care")) and (TITLE(attend\* OR present\* OR visit\* OR consult\* OR see OR utiliz\*)) and (TITLE(reason\* OR why OR cause OR causes OR common OR complaint\* OR condition OR conditions OR disease\* OR disorder\* OR problem\*))

**Google** (Searched January 21, 2016)

(reasons or causes) (visit\* or attend\*) (doctor\* or physician\* or "primary care")

Supplement 2-2. Diagnostic coding legend for general conditions.

<b>General Diagnostic Code Given for Systematic Review</b>	<b>Diagnostic Codes Used in Individual Studies</b>
<b>Blood/blood-forming organs</b>	blood, blood forming organs and immune system blood, blood forming organs and immune mechanism blood blood/blood-forming organs
<b>Breast</b>	breast
<b>Cancer</b>	cancer cancers/neoplasms neoplasm
<b>Cardiovascular/circulatory</b>	cardiovascular/circulatory cardiovascular circulatory systems circulatory
<b>Nervous system/sense organs</b>	central nervous system nervous system/sense organs nervous system and sense organs neurological ear eye
<b>Congenital</b>	congenital
<b>Dental</b>	dental
<b>Digestive</b>	digestive gastrointestinal digestive system
<b>Endocrine</b>	endocrine, nutritional, metabolic diseases immunity disorders endocrine, metabolic, nutritional endocrine endocrine/nutritional/metabolic/immunity
<b>General/unspecified</b>	general and unspecified general unspecified general unspecified conditions

	all other diagnosis/unknown symptoms, signs, and ill-defined conditions symptoms non-specific
<b>Hepatic</b>	hepatic
<b>Infectious/parasitic</b>	infectious and parasitic diseases infectious/parasitic
<b>Injury/poisoning</b>	injury/poisoning injury and poisoning
<b>Psychological</b>	mental disorders psychological mental
<b>Musculoskeletal</b>	musculoskeletal musculoskeletal/connective tissue musculoskeletal and connective tissue muscular
<b>Pregnancy/perinatal</b>	pregnancy, child bearing, family planning pregnancy/childbirth/puerperium perinatal
<b>Genitourinary</b>	urological urinary urinary tract genito-urinary genitourinary genital tract gynaecology/infertility male genital female genital
<b>Renal</b>	renal
<b>Respiratory</b>	respiratory respiratory system
<b>Skin/subcutaneous tissue</b>	skin skin/subcutaneous tissue skin and subcutaneous tissue
<b>Social problems</b>	social social problems

<b>Supplementary classification</b>	actions (“therapeutic procedures”, “preventive procedures”, “operations”, “administration”) supplementary classification (ICD-9 - “Factors Influencing Health Status and Contact with Health Services”) check-up investigations (“examination”, “history”, “diagnostic procedures/lab test/radiology”)
<b>Vaccines</b>	vaccines

Supplement 2-3. Diagnostic coding legend for specific conditions.

<b>Specific Diagnostic Code Given for Systematic Review</b>	<b>Diagnostic Codes Used in Individual Studies</b>
<b>Abdominal unspecified</b>	Gastroenteritis/diarrhea Stomach pain, cramps Pain in the abdomen Intestines and peritoneum disease other Gastroenteritis Intestinal infectious disease Other localized abdominal pain Abdominal pain/cramps general Abdominal pain epigastric Diarrhoea Vomiting Nausea Abdominal complain/cramps
<b>Acute MSK injury</b>	Sprains strains joints and adjacent muscles
<b>Acute otitis media</b>	Ear and mastoid process diseases Otitis media Acute sup. otitis media Earache or ear infection Acute otitis media Ear pain/earache
<b>Admin</b>	Administrative procedure
<b>Administrative medical</b>	Physical for school or employment
<b>Anemia</b>	Anaemias Anaemia
<b>Arthritis (not back)</b>	Rheumatism excluding the back Arthritis Arthropathies and related disorders Pain in joint Osteoarthritis Arthritis/joint Swelling Knee symptoms Degenerative joint disease Knee symptoms/complaints Joint pain or symptoms Hand and finger pain or symptom
<b>Asthma</b>	Asthma
<b>Back pain/spinal pain</b>	Back complaint Dorsopathies Back symptoms Dorsalgia

	<p>Low back symptoms  Low back complaint excl radiation  Neck pain  Neck symptom/neck complaint excl headache  Shoulder symptoms/complaints  Shoulder pain or symptom</p>
<b>Bronchitis/bronchiolitis</b>	<p>Bronchitis  Bronchiolitis  Acute bronchitis/bronchiolitis</p>
<b>Cardiovascular</b>	<p>Ischaemic heart diseases  Congestive heart failure  Stroke/cerebrovascular accidents  Coronary artery disease  Chest pain and related symptoms  Veins, lymphatic, and other circulatory diseases  Pressure/tightness of heart  Chest symptoms/complaints</p>
<b>Cellulitis</b>	<p>Skin and subcutaneous tissue infections  Nonfungal skin infection</p>
<b>COPD</b>	<p>Obstructive airway diseases  Pulmonary disease chronic obstructive and allied conditions</p>
<b>Cough</b>	<p>Coughing  Cough</p>
<b>Depression/anxiety</b>	<p>Depression or anxiety  Depression  Anxiety  Anxiety and nervousness  Neurotic personality and other mental disorders  Psychological disturbances  Counselling  Feeling anxious/nervous/tense</p>
<b>Dermatitis</b>	<p>Contact dermatitis  Skin and subcutaneous tissues other inflammatory conditions  Skin itch/eczema  Skin rash  Eczema  Pruritus  Rash generalized  Local redness/erythema/rash</p>
<b>Diabetes</b>	<p>Type 2 diabetes  Diabetes mellitus</p>



	Diabetes
<b>Dyspepsia</b>	Gastro-esophageal reflux disease Peptic disease Dyspepsia/ulcers Esophagus stomach duodenal disease
<b>Epilepsy</b>	Epilepsy
<b>Eye</b>	Eye and adnexa disorders Red eye Eye pain
<b>Fatigue</b>	Malaise and fatigue General weakness/tiredness
<b>Fever</b>	Fever
<b>Gynecology</b>	Genital disease, other Female genital tract disorders, other Vaginal discharge
<b>Headache</b>	Headache, pain in head Headache
<b>Hepatitis</b>	Hepatitis
<b>HIV</b>	HIV/AIDS
<b>Hypertension</b>	Hypertension Hypertension/high blood pressure Essential hypertension Hypertensive disease Blood pressure test Hypertension, complicated Hypertension, uncomplicated
<b>Hypothyroidism/endocrine</b>	Hypothyroidism Endocrine gland disease, other
<b>Immunization</b>	Immunization/vaccination
<b>Impacted cerumen</b>	Impacted cerumen Hearing complaints excl H84
<b>Infection unspecified</b>	Virosis Infectious disease, other Mycoses
<b>Influenza</b>	Influenza
<b>Leg symptoms</b>	Leg symptoms Leg/thigh symptoms/complaints Foot and toe symptoms/complaints
<b>Lipid</b>	Lipid Disorder Hyperlipidemia Obesity/lipid disorders Dyslipidemia

<b>Medication</b>	Medication Prescription
<b>Metabolic immunity disorders</b>	Metabolic immunity disorders
<b>Myalgia</b>	Myalgia Muscle pain
<b>Nutritional deficiency</b>	Vitamin/nutritional deficiency
<b>Pain not specified</b>	Generalised body pain Pain, not specified Generalized aches and pains
<b>Parasites</b>	Helminthiasis Worms, other parasites Scabies and other acariases
<b>Pharyngitis</b>	Throat symptoms Acute sore throat Pharyngitis Symptom/complaint throat Swallowing problems
<b>Pneumonia</b>	Lower respiratory tract infections/pneumonia Lower respiratory infection Pneumonia Acute lower respiratory infection Resp infection other
<b>Pregnancy</b>	Pregnancy-related
<b>Progress visit</b>	Progress visit
<b>Respiratory unspecified</b>	Pain in respiratory system Shortness of breath/dyspnea Respiratory/pleuritic pain
<b>Routine health maintenance</b>	Health maintenance and prevention General medical examination Check up Routine health maintenance Well-baby examination Observation/health education/advice/diet
<b>Sinusitis</b>	Sinusitis Sinus problems Rhinitis Sneezing/nasal congestion
<b>Skin unspecified</b>	Skin lesion, not specified Skin and subcutaneous tissue diseases other Local swelling/papule/lump/mass Skin symptom/complaint, other
<b>Sleep disturbance</b>	Sleep disturbance

<b>Social problems</b>	Social problems
<b>Symptoms unspecified</b>	Symptoms, signs and illdefined Feeling ill Loss of appetite Other referrals not elsewhere classified Weight loss
<b>Tuberculosis</b>	TB Tuberculosis
<b>Test follow-up</b>	Other and unspecified test results Test results Blood test
<b>Tonsillitis</b>	Acute tonsillitis Recurrent tonsillitis
<b>Upper respiratory tract infection, unspecified</b>	Common cold, rhinosinusitis Acute upper respiratory infection Upper respiratory infection Upper respiratory tract infections Upper respiratory tract infection URTI acute Upper respiratory tract diseases other Respiratory infections acute
<b>Urinary tract infection</b>	Urinary tract infection Cystitis Urinary system diseases, other Acute cystitis Recurrent UTI Acute urethritis Pyelonephritis Fungal UTI Catheter-associated UTI Urinary frequency/urgency Dysuria/painful urination Dysuria
<b>Vertigo/dizziness</b>	Vertigo/dizziness

Supplement 2-4. Characteristics of included studies.

Citation	Years of data collection	Total sampling duration (number of weeks)	Country	Specific area	Total patient population served	Total number of visits included	General system (SY) or specific (DX)	Patient reported (PT) or clinician reported (DR)	Name of coding system used	Results as number (N), percent (P), or rate (R)	Quality Score (out of 5)
Binns, 2007	2002	32 (continuous)	USA	national	N/A	597,176	SY, DX	DR	ICD-9-CM, PRINS	P	4
Britt, 1996	1990-1991	2 (per physician, over 12 months)	Australia	national	N/A	113,468	SY	PT, DR	ICPC	R	5
Britt, 2015	2014-2015	n/a (up to 100 encounters)	Australia	national	N/A	98,728	DX	PT, DR	ICPC-2	N, P, R	5
Brueton, 2010	2001-2002	26	South Africa	Eastern Cape	250,000	4,383	SY, DX	PT, DR	ICPC-2	N, P	3
Fleming, 2005	2001	52 (continuous)	England, Wales	national	325,850	N/A	DX	DR	ICD-9	R	3
Harrison, 2011	2009-2010	n/a (up to 100 encounters)	Australia	national	N/A	101,349	SY	PT, DR	ICPC-2	R	5
Mash, 2012	2010	1 (5 days over 1 year)	South Africa	national	2,780,270	18,856	SY, DX	PT, DR	ICPC-2	N, P	4
Ministry of Health, 2004	2001-2002	2 (per physician, over 18 months)	New Zealand	national	N/A	8258	SY	PT, DR	READ2	P (not practice subgroups), R (not season subgroups)	5
Mohan, 2003	2000	52 (continuous)	India	Mysore	N/A	N/A	DX	DR	N/A	P	1
Murphy, 2015	2008-2010	n/a (up to 100 encounters)	Ireland	national	503,823	16,899	SY	PT	N/A	N, P (not subgroups)	3
National Center for Health Statistics, 2014	2014	52 (1 week per physician)	USA	national	N/A	6,386	DX	DR	ICD-9-CM	N, P	5
Pace, 2004	1995-1998	208 (continuous)	USA	national	N/A	13,149	DX	DR	ICD-9	N (not subgroups), P	5
Pearson, 1996	1994-1995	52 (continuous)	England	Somerset	65,000	4,685	SY	DR	ICD-9	R	5
Probst, 2002	1996-1997	104 (continuous)	USA	national	N/A	19,409	DX	PT	ICD-10	P	5
Salvi, 2015	2011	1 day	India	national	N/A	204,912	DX	DR		P	2
Sayer, 1996	1990-1991	2 (per physician, over 12 months)	Australia	national	N/A	96,144	SY	PT, DR	ICPC	N	5
Soler, 2012	1995-2005 (Amsterdam), 2001-2005 (Malta), 2003 (Serbia)	132 (Amsterdam), 60 (Malta), 12 (Serbia) (all continuous)	Amsterdam, Malta, Serbia	national	15,318 (Netherlands), 9896 (Malta), 72,673 (Serbia)	838,896 (Netherlands), 70,177 (Malta), 207,323 (Serbia)	DX	PT	ICPC, ICPC-2	R	4
Wandell, 2013	2009-2011	104 (continuous)	Sweden	Stockholm County	1,987,827	3,810,843	DX	DR	ICD-10	N, P	4

Supplement 2-5. Quality assessment of included studies.

	Low quality	High quality
Representative sample of clinicians*	7	11
Representative sample of patients†	1	17
Used a defined coding system	3	15
Prolonged data collection (≥1 year)	4	14
Data collected prospectively (vs. retrospectively)	3	15

\*Considered a representative sample of clinicians if there was evidence for at least 2/3 of the following: mixture of male/female clinicians, mixture of years in practice, mixture of practice sizes.

†Considered a representative sample of patients if there was evidence for at least 2/3 of the following: mixture of male/female patients, mixture of urban/rural, range in patient age.

Citation	Representative sample of clinicians	Representative sample of patients	Defined coding	Prolonged data collection	Retrospective or prospective	Total score
Binns, 2007	1	1	1	0	1	4
Britt, 1996	1	1	1	1	1	5
Britt, 2015	1	1	1	1	1	5
Brueton, 2010	0	1	1	0	1	3
Fleming, 2005	0	1	1	1	0	3
Harrison, 2011	1	1	1	1	1	5
Mash, 2012	0	1	1	1	1	4
Ministry of Health, 2004	1	1	1	1	1	5
Mohan, 2003	0	0	0	1	0	1
Murphy, 2015	0	1	0	1	1	3
National Center for Health Statistics, 2014	1	1	1	1	1	5
Pace, 2004	1	1	1	1	1	5
Pearson, 1996	1	1	1	1	1	5
Probst, 2002	1	1	1	1	1	5
Salvi, 2015	0	1	0	0	1	2
Sayer, 1996	1	1	1	1	1	5
Soler, 2012	0	1	1	1	1	4
Wandell, 2013	1	1	1	1	0	4

Supplement 2-6. Proportion of total visits accounted for by top reasons for visits, and proportion of total problems accounted for by top problems managed.

Reasons for visits	Top 3 (Britt, 2015)	Top 20 (Probst, 2002)	Top 30 (Britt, 2015)	Top 80 (Mash, 2012)	
Percent of visits	23%	46%	59%	83%	
Problems managed	Top 10 (Britt, 2015)	Top 10 (Brueton, 2010)	Top 23 (Pace, 2004)	Top 25 (Mash, 2012)	Top 35 (Britt, 2015)
Percent of problems	29%	52%	76%	53%	54%

Supplement 2-7. Subgroup data.

**2-7a. Seasonality subgroups**

	<b>New Zealand – General (Ministry of Health, 2004)</b>				<b>United States of America – Specific (Pace, 2004)</b>			
	<b>Autumn</b>	<b>Winter</b>	<b>Spring</b>	<b>Summer</b>	<b>Autumn</b>	<b>Winter</b>	<b>Spring</b>	<b>Summer</b>
<b>1</b>	Supplementary classification	Respiratory	Supplementary classification	Supplementary classification	Hypertension	Upper respiratory tract infection, unspecified	Upper respiratory tract infection, unspecified	Hypertension
<b>2</b>	Respiratory	Supplementary classification	Respiratory	Respiratory	Upper respiratory tract infection, unspecified	Hypertension	Hypertension	Routine Health Maintenance
<b>3</b>	Cardiovascular/circulatory	Cardiovascular/circulatory	Cardiovascular/circulatory	Cardiovascular/circulatory	Routine Health Maintenance	Routine Health Maintenance	Sinusitis	Diabetes
<b>4</b>	Nervous/sense organs	Nervous/sense organs	Nervous/sense organs	Skin/subcutaneous tissue	Sinusitis	Sinusitis	Routine Health Maintenance	Lipid
<b>5</b>	Injury/poisoning	Injury/poisoning	Injury/poisoning	Nervous/sense organs	Diabetes	Bronchitis/bronchiolitis	Bronchitis/bronchiolitis	Upper respiratory tract infection, unspecified
<b>6</b>	Skin/subcutaneous tissue	Skin/subcutaneous tissue	Musculoskeletal	Injury/poisoning	Lipid	Asthma	Diabetes	Sinusitis
<b>7</b>	General/unspecified	Psychological	Skin/subcutaneous tissue	General/unspecified	Bronchitis/bronchiolitis	Acute otitis media	Lipid	Back pain/spinal pain
<b>8</b>	Musculoskeletal	Endocrine	General/unspecified	Musculoskeletal	Arthritis (not back)	Diabetes	Back pain/spinal pain	Depression/anxiety
<b>9</b>	Psychological	Musculoskeletal	Digestive	Psychological	Back pain/spinal pain	Depression/anxiety	Depression/anxiety	Arthritis (not back)
<b>10</b>	Digestive	Genitourinary	Genitourinary	Genitourinary	Depression/anxiety	Arthritis (not back)	Arthritis (not back)	Asthma
<b>11</b>	Genitourinary	General/unspecified	Infectious/parasitic	Infectious/parasitic	Asthma	Lipid	Asthma	Bronchitis/bronchiolitis
<b>12</b>	Endocrine	Infectious/parasitic	Psychological	Digestive	Acute otitis media	Back pain/spinal pain	Acute otitis media	Urinary tract infection
<b>13</b>	Infectious/parasitic	Digestive	Endocrine	Endocrine	Pregnancy	Pregnancy	Urinary tract infection	Pregnancy
<b>14</b>	Cancer	Cancer	Cancer	Cancer	Headache	Headache	Dermatitis	Cardiovascular
<b>15</b>	Blood/ blood-forming organs	Blood/ blood-forming organs	Blood/ blood-forming organs	Blood/ blood-forming organs	Urinary tract infection	Urinary tract infection	Headache	Acute otitis media
<b>16</b>	Pregnancy/perinatal	Pregnancy/perinatal	Pregnancy/perinatal	Pregnancy/perinatal	Cardiovascular	Cardiovascular	COPD	COPD
<b>17</b>	Congenital	Congenital	Congenital	Congenital	COPD	COPD	Hypothyroid	Dermatitis
<b>18</b>					Dermatitis	Dermatitis	Pregnancy	Headache
<b>19</b>					Hypothyroid	Hypothyroid	Cardiovascular	Hypothyroid

## 2-7b. Clinician gender subgroups

	<b>Male Clinician – General</b>	<b>Female Clinician – General</b>
	Australia (Britt, 1996 and Harrison 2011)	Australia (Britt, 1996 and Harrison 2011)
<b>1</b>	Respiratory	Respiratory
<b>2</b>	Musculoskeletal	Genitourinary
<b>3</b>	Skin/subcutaneous tissue	Cardiovascular/circulatory
<b>4</b>	Cardiovascular/circulatory	General/unspecified
<b>5</b>	General/unspecified	Skin/subcutaneous tissue
<b>6</b>	Nervous system/sense organs	Musculoskeletal
<b>7</b>	Digestive	Nervous system/sense organs
<b>8</b>	Endocrine	Digestive
<b>9</b>	Psychological	Psychological
<b>10</b>	Genitourinary	Endocrine
<b>11</b>	Pregnancy/perinatal	Pregnancy/perinatal
<b>12</b>	Blood/blood-forming organs	Blood/blood-forming organs
<b>13</b>	Social problems	Social problems



## 2-7c. Patient gender subgroups

	<b>Male Patient – General</b>	<b>Male Patient – Specific</b>	<b>Female Patient – General</b>	<b>Female Patient – Specific</b>
	Ireland (Murphy, 2015), England (Pearson, 1996), Australia (Sayer, 1996)	England and Wales (Fleming, 2005)	Ireland (Murphy, 2015), England (Pearson, 1996), Australia (Sayer, 1996)	England and Wales (Fleming, 2005)
<b>1</b>	Respiratory	Symptoms unspecified	Respiratory	Symptoms unspecified
<b>2</b>	Skin/subcutaneous tissue	Upper respiratory tract infection, unspecified	Nervous system/sense organs	Upper respiratory tract infection, unspecified
<b>3</b>	Musculoskeletal	Arthritis (not back)	Skin/subcutaneous tissue	Arthritis (not back)
<b>4</b>	Digestive	Acute otitis media	Musculoskeletal	Gynecology
<b>5</b>	Nervous system/sense organs	Dermatitis	Cardiovascular/circulatory	Acute otitis media
<b>6</b>	General/unspecified	Hypertension	Genitourinary	Skin unspecified
<b>7</b>	Cardiovascular/circulatory	Back pain/spinal pain	Digestive	Hypertension
<b>8</b>	Genitourinary	Eye	General/unspecified	Back pain/spinal pain
<b>9</b>	Endocrine	Skin unspecified	Endocrine	Eye
<b>10</b>	Psychological	COPD	Psychological	Depression/anxiety
<b>11</b>	Supplementary classification	Depression/anxiety	Supplementary classification	Dermatitis
<b>12</b>	Injury/poisoning	Cellulitis	Blood/blood-forming organs	Urinary tract infection
<b>13</b>	Cancer	Acute MSK injury	Cancer	Abdominal unspecified
<b>14</b>	Infectious/parasitic	Infection unspecified	Injury/poisoning	COPD
<b>15</b>	Blood/blood-forming organs	Gynecology	Vaccines	Cellulitis
<b>16</b>	Vaccines	Dyspepsia	Breast	Infection unspecified
<b>17</b>	Social problems	Cardiovascular	Social problems	Acute MSK injury
<b>18</b>	Dental	Endocrine/ hypothyroidism	Dental	Dyspepsia
<b>19</b>	Renal	Abdominal unspecified	Hepatic	Cardiovascular
<b>20</b>	Hepatic	Metabolic immunity disorders other	Pregnancy/perinatal	Cancer

## 2-7d. Urban vs. rural subgroups

	United States of America – Specific (Probst, 2002)	
	Urban	Rural
<b>1</b>	Routine health maintenance	Routine health maintenance
<b>2</b>	Cough	Cough
<b>3</b>	Pharyngitis	Hypertension
<b>4</b>	Hypertension	Back pain/spinal pain
<b>5</b>	Fever	Progress visit
<b>6</b>	Progress visit	Pharyngitis
<b>7</b>	Acute otitis media	Dermatitis
<b>8</b>	Dermatitis	Acute otitis media
<b>9</b>	n/a*	Administrative medical
<b>10</b>	Abdominal unspecified	Medication
<b>11</b>	Upper respiratory tract infection, unspecified	Arthritis (not back)
<b>12</b>	Back pain/spinal pain	Upper respiratory tract infection, unspecified
<b>13</b>	Headache	Fever
<b>14</b>	Cardiovascular	Headache
<b>15</b>	Administrative medical	Abdominal unspecified
<b>16</b>	Medication	Cardiovascular
<b>17</b>	Diabetes	Diabetes
<b>18</b>	n/a*	
<b>19</b>	n/a*	
<b>20</b>	Arthritis (not back)	

\*Not available - information in article was based on rural rankings and some urban conditions were not given.

Supplement 2-8. Ranking of general categories of conditions presenting to primary care.

<b>Rank</b>	<b>Condition</b>	<b>Rank Score* (maximum score 17)</b>	<b>Number of Studies Included in (out of 6)</b>	<b>Highest Rank</b>	<b>Lowest Rank</b>
<b>1</b>	Respiratory	16.8	6	1	2
<b>2</b>	Nervous system/sense organs	14.3	6	2	6
<b>3</b>	Cardiovascular/circulatory	12.8	6	3	10
<b>4</b>	Skin/subcutaneous	12.2	6	2	10
<b>5</b>	Musculoskeletal	11.7	6	3	8
<b>6</b>	General/unspecified	10.8	5	2	7
<b>7</b>	Digestive	10.3	6	5	11
<b>8</b>	Genitourinary	9.3	6	4	13
<b>9</b>	Endocrine	9.2	6	3	13
<b>10</b>	Supplementary classification	8	3	1	3
<b>11</b>	Psychological	7.2	5	7	12
<b>12</b>	Pregnancy/perinatal	3.8	3	7	16
<b>13</b>	Blood/blood-forming organs	3.7	4	11	13
<b>14</b>	Injury/poisoning	3.2	2	5	12
<b>15</b>	Social problems	2.8	3	12	13
<b>16</b>	Cancer	2.5	3	11	14
<b>17</b>	Infectious/parasitic	2.5	2	9	12

\*Higher scores mean the condition was reported as a more common reason for visit in more studies.

†Studies included in this analysis were Binns et al. 2007, Brueton et al. 2010, Mash et al. 2012, Ministry of Health 2004, Murphy et al. 2015, Sayer & Britt 1996.

### **3 CHAPTER 3: MINIMAL CLINICALLY IMPORTANT DIFFERENCES ON COMMONLY USED DEPRESSION SCALES**

#### **3.1 INTRODUCTION**

Depression is the third most common condition in primary care in developed countries,<sup>1</sup> and the third leading cause of lost disability-adjusted life years globally.<sup>2</sup> The assessment and quantification of depressive symptoms can be achieved using a wide variety of scales. While these scales may not be used consistently in clinical practice,<sup>3</sup> they are central to research. Scales measure the severity of depression, and when repeated, can identify and quantify a degree of recovery or decline. However, it can be difficult to assess what level of change on these scales is meaningful to patients.

The concept of the minimal clinically important difference (MCID) was proposed by Jaeschke et al.<sup>4</sup> as “the smallest difference in score in the domain of interest which patients perceive as beneficial and which would mandate, in the absence of troublesome side effects and excessive cost, a change in the patient's management”. The MCID describes clinically significant change, which differs from statistical significance. Studies with large sample sizes can identify differences in scales which are statistically significant, but may not be clinically meaningful (i.e. attain an MCID). MCIDs have been identified for some depression scales, but these values are scattered throughout the literature and can be difficult to find.

To improve the utility and uptake of MCIDs in the management of depression and facilitate easier interpretation of clinical trials, it is essential that depression scales and their MCIDs be provided in one easy-to-access resource. The goals of our study were to systematically identify commonly reported depression scales, their key characteristics (range of potential scores and

cut-offs for depression severity) and their MCIDs and method of MCID determination. We aimed to synthesize this information in an easily accessible and interpretable format for clinicians and researchers.

### *Methods of MCID Determination*

*The methods used to determine the MCID for a certain scale can be broadly categorized into three main types: anchor-based approaches, distribution-based approaches, and the Delphi method.*

- *The anchor-based approach links changes on an outcome measure score (e.g. Hamilton Depression Rating Scale) to changes on a global rating of change score (e.g. Patient Global Impression of Change).<sup>5</sup> The anchor-based approach is the only method which directly incorporates patient assessment of change.*
- *The distribution-based approach uses statistical properties of the distribution of scores on a scale to determine the MCID, such as standard error of the mean, 0.5 standard deviation, effect size, and standardized response mean.<sup>5</sup>*
- *The Delphi method relies on consensus among experts in the specific subject area to determine an MCID value.<sup>6</sup>*

## **3.2 METHODS**

We sought to identify all RCTs for the treatment of depression included in one or more Cochrane Systematic Reviews. To this end, the primary author searched the Cochrane Database of Systematic Reviews in September 2016 using the following strategy: “ ‘depression’ in Record Title in Cochrane Reviews”. The search was limited to reviews, as protocols did not provide the

necessary data (included studies). For each review, the number of studies analyzed and whether MCID was mentioned was recorded. From the “characteristics of included studies” section of each review, the names of the depression rating scales reported for each study were recorded, as well as descriptive information on each study (number of patients, intervention, duration, etc.). The number of studies using each scale was calculated.

For each scale reported at least once by Cochrane reviewers, the primary author carried out a search on PubMed using the following terminology: “ ‘name of the scale’ AND (minimal clinically important difference OR MCID OR minimal important difference OR minimum clinically important difference OR “clinical importance”)”. A Google search (first 10 pages) for each scale was also performed using similar terminology. Any study that determined the MCID for a scale was included. The value of the MCID and the method of MCID determination were recorded, as well as the population from which the MCID was derived. All data analysis was descriptive in nature.

### **3.3 RESULTS**

Eighty systematic reviews were retrieved, of which eight (10%) mentioned an MCID (data supplement 3-1). The reviews contained 1540 unique studies. Within these studies, 34 different scales for measuring depression were reported (Table 3-1). The most commonly reported scale was the Hamilton Depression Rating Scale (HAM-D), which was used in 55% of studies (842/1540). The Montgomery Asbergs Depression Rating Scale (MADRS) was reported in 18% of studies (n=278), and the Beck Depression Inventory II (BDI) was reported in 15% of studies (n=235). An additional 14 scales were reported in 1-5% of studies, and the remaining 17 scales

were mentioned in <1% of studies. Included studies reported a mean of 1.4 depression scales (range 0-5).

Established MCIDs were found for 10 scales: HAM-D, MADRS, BDI, Centre for Epidemiologic Studies Depression Scale (CES-D), Zung Depression Scale (ZDS), Hospital Anxiety and Depression Scale (HADS), Patient Health Questionnaire-9 (PHQ-9), Profile of Mood States (POMS), Edinburgh Postnatal Depression Scale (EPDS), and Quick Inventory of Depressive Symptoms (QIDS) (Table 3-2).

Six of the scales (60%) had more than one reported MCID, and the BDI had the most MCID estimates, at six. When more than one MCID existed for a scale, there was variability between MCID estimates. For example, on the MADRS, MCID estimates ranged from 1.6<sup>7</sup> to 9<sup>8</sup> on a 60-point scale. The BDI, ZDS, and HADS also had large ranges of MCID estimates (Table 3-2).

There was variability in how MCIDs were reported; some studies provided a numerical difference (i.e. a difference of 5 points on the PHQ-9<sup>9</sup>), whereas other studies provided a relative difference (i.e. a difference of 50% of baseline score on the PHQ-9<sup>10</sup>). Eighteen estimates (60%) were reported as numerical differences and eight (27%) as relative differences (Table 3-3). Four MCIDs (13%) were reported as both numerical and relative differences. Based on the midpoint of each scale, numerical scores were converted to percentages and vice versa (data supplement 3-2).

The majority of MCIDs were determined using anchor-based or distribution-based methods. Fifteen estimates (50%) were derived from an anchor scale, and twelve (40%) using distribution of scores (Table 3-3). Three MCIDs (10%) were determined using the Delphi approach.<sup>10-12</sup>

Of the anchor-based MCIDs, nine (60%) were patient reported, five (33%) were clinician reported, and one was not specified (Table 3-3). The most common scales used for anchoring were the Patient Global Impression (n=6) and the Clinical Global Impression (n=5). Two scales, HAM-D and BDI, had MCIDs estimated from both patient- and clinician-based anchors. There were no consistent differences between the MCID values based on the type of anchor used (data supplement 3-2).

Three studies used both anchor and distribution-based methods to estimate MCID values.<sup>13-15</sup> In two of these studies the distribution method provided a lower MCID estimate than did anchoring; in the other there was overlap between the two methods. There was no consistent pattern in the direction of differences between the two methods when looking across studies for the same scale (data supplement 3-2).

Six estimates were found for the MCID for deterioration of depression. In all cases the magnitude of the MCID for worsening depression was smaller than the magnitude of MCID for improvement, and in some cases a small decrease in the scale score (i.e. improvement) was indicative of the MCID for deterioration (data supplement 3-3).

### **3.4 DISCUSSION**

This study compiles information on commonly used depression scales and their respective MCIDs, which is of use to both clinicians and researchers. Despite the movement toward using measures of clinical importance in reporting patient-oriented outcomes to provide meaningful context for results of interventions, we found that only 10% (8/80) of the systematic reviews we identified mentioned an MCID. Of 34 commonly reported depression scales, MCID estimates were identified for 10.



For the six scales which had more than one MCID estimate, there was variability in the estimates reported. This range of results could be due to differences in the methods used to determine MCID (i.e. anchor-based, distribution-based, or Delphi process), characteristics of the population each MCID was derived in, and/or differences in baseline scores of patients. We did not find any consistent patterns that would suggest using one method of derivation over another results in a higher or lower MCID estimate. This range in MCID values within scales presents problems for interpretation of clinical trial results. For example, consider the smallest value for MCID on the MADRS, 1.6 points, and the largest value, 9 points. Depending on which of these values is used, authors of trials or reviews may come to completely different conclusions if participants had a change in score between 2-9. If 1.6 is taken to be the MCID, a patient could experience several clinically important changes over the course of treatment before (if ever) reaching the much higher MCID of 9. We suggest that if several MCIDs of different values are available for a particular scale and are derived from a variety of methods, the one anchored to a patient's impression should be used. Anchoring to a patient scale is likely the most direct method of determining what level of change is important to a patient. However, the level of severity of a condition at baseline can also impact the MCID, so this may also be considered when choosing the most applicable value if several are available.

When scales are used in trials, authors commonly report the difference between the intervention and control groups in the mean change from baseline. It would be preferred for authors to also provide the baseline and mean change for each group. This would provide readers with a clear sense of the magnitude of change from baseline and the difference between groups. Additionally, this would enable comparing the mean changes in intervention group, placebo group, and difference in means to the MCID. In this way, readers can determine exactly where any clinically

important effects occur. In addition to analyzing continuous data of scales, it is strongly advised that authors report the number of patients in each group that attain the MCID. This dichotomous data can be analyzed for statistical differences and allows for calculation of the number needed to treat to attain an MCID.

Our main goal was to investigate MCIDs associated with improvement on depression scales, as the aim of depression therapies is to improve symptoms. However, some studies also reported MCIDs for worsening depression, which were consistently smaller in magnitude than for improvement. This means that patients require a much larger improvement before they feel that they have indeed improved, compared to a much smaller amount of deterioration before they feel that they have gotten worse. This reinforces the importance of using the MCID to interpret the effect of an intervention, as opposed to statistical significance, which would not make a distinction between these varied magnitudes of effect.

Depression is one of the most common conditions in primary care, and many trials aim to evaluate interventions for this burdensome disorder. Given the wide variety of depression scales available, we suggest that researchers include common scales to allow comparison of results between trials. These scales will also ideally have an MCID which can be used power calculations and in interpreting results. It is important that studies on depression target clinically important differences, not just statistical ones.

Table 3-1: Depression scales reported in *Characteristics of included studies* tables from Cochrane systematic reviews of depression.

<b>Name of scale</b>	<b>Number of studies reported in</b>
Hamilton Depression Rating Scale	842
Montgomery Asbergs Depression Rating Scale	278
Beck Depression Inventory II	235
Raskin Depression Scale	73
Center for Epidemiologic Studies Depression Scale	69
Zung Self-Rating Depression Scale	62
Research Diagnostic Criteria - Depression	39
Edinburgh Postnatal Depression Scale	38
Hopkins Symptom Checklist - Depression	37
Children's Depression Inventory	36
Structured Clinical Interview Diagnosis	35
Hospital Anxiety and Depression Scale	32
Patient Health Questionnaire-9	38
Geriatric Depression Scale	26
Feighner Criteria Depression	24
Mini International Neuropsychiatric Interview	23
Minnesota Multiphasic Personality Inventory - Depression Scale	15
Composite International Diagnostic Interview	15
Children's Depression Rating Scale	15
Diagnostic Interview Schedule	14
Quick Inventory of Depressive Symptomatology	10
Profile of Mood States	8
Primary Care Evaluation of Mental Disorders	8
Cornell Scale for Depression in Dementia	5
Depression Adjective Checklist	5
Schedule for Affective Disorders and Schizophrenia for School-Age Children	4
Bellevue Index of Depression	3
The Leeds Scale for the Self-Assessment of Anxiety and Depression - Depression Score	3
Schedule for Affective Disorders and Schizophrenia	2
Wakefield Self-Assessment Depression Inventory	2
Clinical Interview Schedule	1
Modified Stockton Geriatric Rating Scale	1
Yesavage and Brink scale	1

Table 3-2: Characteristics of depression scales with established minimal clinically important differences (MCID).

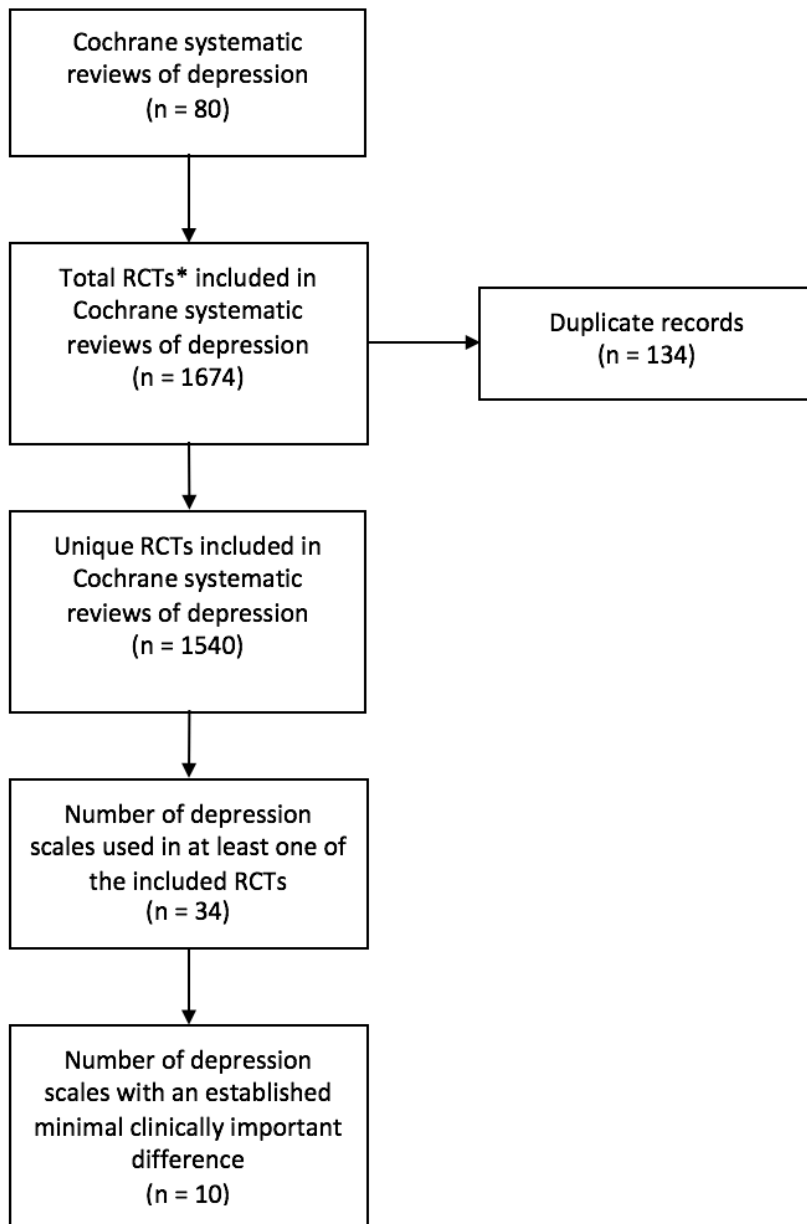
Scale Name	Range of Scores	Cut-offs for Depression Severity	Value of Minimal Clinically Important Difference	Method of Minimal Clinically Important Difference Derivation	Population Characteristics
Hamilton Depression Rating Scale	0-52 (17-item scale)	None: 0-7 Mild: 8-16 Moderate: 17-23 Severe: $\geq 24$ (Zimmerman, 2013)	4-10 or 15-45% (Furukawa, 2007)	Anchor -Clinical Global Impression	Major depressive disorder
			27.1% (Rush 2003)	Anchor -Patient Global Impression	Major depressive disorder
	0-52 (21-item scale)	None: 0-7 Mild: 8-16 Moderate: 17-23 Severe: $\geq 24$ (Zimmerman, 2013)	27% (Rush 2003)	Anchor -Patient Global Impression	Major depressive disorder
	0-75 (24-item scale)	None: 0-9 Mild: 10-19 Moderate: 20-29 Severe: $\geq 30$ (UBC Hospital Mood Disorders Centre, 2009)	28% (Rush 2003)	Anchor -Patient Global Impression	Major depressive disorder
Montgomery Asbergs Depression Rating Scale	0-60 (10 items)	None: 0-6 Mild: 7-19 Moderate: 20-34 Severe: $\geq 35$ (McDowell, 2006)	1.6-1.9 (Duru, 2008)	Distribution	Major depressive disorder
			13% (Bandelow, 2006)	Anchor - Clinical Global Impression	Major depressive disorder, panic disorder, anxiety disorders
			7-9 or 21-28% (Leucht, 2017)	Anchor - Clinical Global Impression	Major depressive disorder

Scale Name	Range of Scores	Cut-offs for Depression Severity	Value of Minimal Clinically Important Difference	Method of Minimal Clinically Important Difference Derivation	Population Characteristics
Beck Depression Inventory II	0-63 (21 items)	Minimal: 0-13 Mild: 14-19 Moderate: 20-28 Severe: $\geq 29$ (McDowell, 2006)	2 or 17% (Button, 2015)	Anchor -Patient Global Impression	Major depressive disorder
			5 (Dworkin, 2008)	Distribution	Chronic pain
			5 (Hiroe, 2005)	Anchor - Clinical Global Impression	Major depressive disorder
			29.64% (Wilson, 2007)	Distribution	Chronic pain
			6.5 (Milgrom, 2005)	Delphi	Postnatal depression
			11 (Corsaletti, 2014)	Distribution	Smokers
Center for Epidemiologic Studies Depression Scale	0-60 (20 items)	Possible depression: $\geq 16$ *May be higher in elderly, teenaged, or chronic pain populations	9 or 30% (Haase, 2016)	Anchor - Clinical Global Impression	Psychosomatic hospital inpatients
Zung Depression Scale	20-80 (20 items) *Converted to index score 25-100 by dividing by 0.8	Normal: 25-50 Minimal or mild: 50-59 Moderate: 60-69 Severe: $\geq 70$ *Index scores (McDowell, 2006)	9 – anchor 8 – distribution (Hagg, 2003)	Distribution and anchor -Patient Global Impression	Chronic low back pain
			4.5 (Parker, 2013)	Anchor -Health Transition Index of SF-36, Satisfaction-based anchor	Suboccipital decompression
			4.9 (Parker, 2012)	Anchor -Health Transition Index of SF-36	Neural decompression and fusion

Scale Name	Range of Scores	Cut-offs for Depression Severity	Value of Minimal Clinically Important Difference	Method of Minimal Clinically Important Difference Derivation	Population Characteristics
Hospital Anxiety and Depression Scale	0-21 (depression subscale, 7 items)	None: 0-7 Possible depression: 8-10 Definite depression: $\geq 11$ (McDowell, 2006)	1.4 (Puhan, 2008)	Distribution	COPD
			1.9-2.3 (Chan, 2016)	Distribution	Acute respiratory failure
			6 (Corsaletti, 2014)	Distribution	Smokers
			2.1 – anchor 1.6 – distribution (Curtis, 2014)	Distribution and anchor -Global Rating of Change (not specified whether patient or clinician)	COPD
			1.5-1.6 – anchor 1.6-1.8 – distribution (Smid, 2017)	Distribution and anchor -St. George’s Respiratory Questionnaire	COPD
Patient Health Questionnaire-9	0-27 (9-item scale)	Minimal: 0-4 Mild: 5-9 Moderate: 10-14 Moderately severe: 15-19 Severe: $\geq 20$ (Kroenke, 2001)	5 (Lowe, 2004)	Distribution	>60 years old
			50% (Kroenke, 2001)	Delphi	Primary care patients
Profile of Mood States	0-260 (65 items) *Depression subscale 0-60 (15 items)	N/A	2-12 subscale score (Dworkin, 2008)	Distribution	Chronic pain

<b>Scale Name</b>	<b>Range of Scores</b>	<b>Cut-offs for Depression Severity</b>	<b>Value of Minimal Clinically Important Difference</b>	<b>Method of Minimal Clinically Important Difference Derivation</b>	<b>Population Characteristics</b>
Edinburgh Postnatal Depression Scale	0-30 (10 items)	Unlikely: 0-8 Possible: 9-11 Highly possible: 12-13 Probable: $\geq 14$ (Perinatal Services BC, 2015)	15% (Morrell, 2009)	Delphi	Postnatal depression
Quick Inventory of Depressive Symptomatology	0-27 (16 items)	None: 0-5 Mild: 6-10 Moderate: 11-15 Severe: 16-20 Very severe: 21-27 (Rush, 2003)	28.5% (Rush 2003)	Anchor -Patient Global Impression	Major depressive disorder

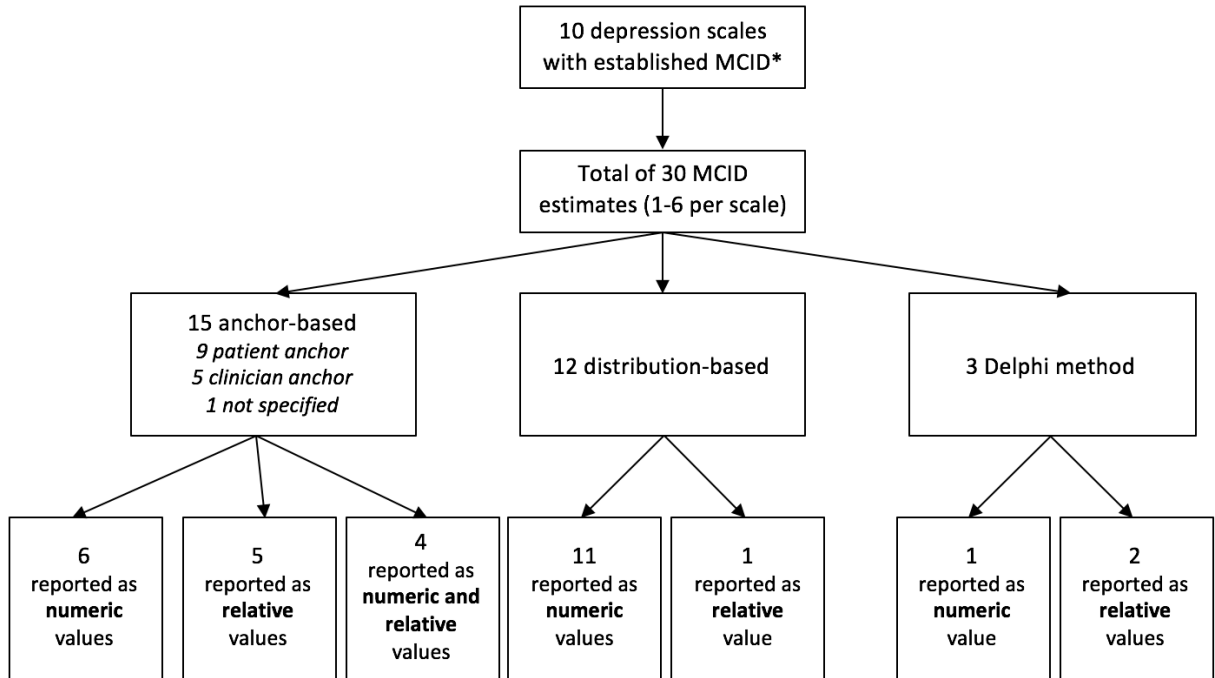
Figure 3-1: Study flow diagram of Cochrane systematic reviews and depression scales.



\*Randomized control trial



Figure 3-2: Flow diagram of methods of deriving (i.e. anchor- or distribution-based, Delphi method) and reporting (i.e. numeric or relative) minimal clinically important differences for depression scales.



\*Minimal clinically important difference

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Supplement 3-2. Conversion of reported minimal clinically important difference (MCID) values from numerical to relative, or relative to numeric. Originally reported values in **bold**, converted values in *italics*.

Scale Name	Range of Scores	Cut-offs for Depression Severity	MCID Values – Numerical	MCID Values – Relative	Method of MCID Derivation
Hamilton Depression Rating Scale	0-52 (17-item scale) midpoint = 26	None: 0-7 Mild: 8-16 Moderate: 17-23 Severe: ≥24 (Zimmerman, 2013)	<b>4-10</b> <i>3.9-11.7</i> (Furukawa, 2007)	<i>15-38%</i> <b>15-45%</b>	Anchor -Clinical Global Impression
			7 (Rush 2003)	<b>27.1%</b>	Anchor -Patient Global Impression
	0-52 (21-item scale) midpoint = 26	None: 0-7 Mild: 8-16 Moderate: 17-23 Severe: ≥24 (Zimmerman, 2013)	7 (Rush 2003)	<b>27%</b>	Anchor -Patient Global Impression
	0-75 (24-item scale) midpoint = 37.5	None: 0-9 Mild: 10-19 Moderate: 20-29 Severe: ≥30 (UBC Hospital Mood Disorders Centre, 2009)	<i>10.5</i> (Rush 2003)	<b>28%</b>	Anchor -Patient Global Impression
Montgomery Asbergs Depression Rating Scale	0-60 (10 items) midpoint = 30	None: 0-6 Mild: 7-19 Moderate: 20-34 Severe: ≥35 (McDowell, 2006)	<b>1.6-1.9</b> (Duru, 2008)	<i>5.3-6.3%</i>	Distribution
			3.9 (Bandelow, 2006)	<b>13%</b>	Anchor - Clinical Global Impression
			<b>7-9</b> <i>6.3-8.4</i> (Leucht, 2017)	<i>23-30%</i> <b>21-28%</b>	Anchor - Clinical Global Impression

Scale Name	Range of Scores	Cut-offs for Depression Severity	MCID Values – Numerical	MCID Values – Relative	Method of MCID Derivation
Beck Depression Inventory II	0-63 (21 items) midpoint = 31.5	Minimal: 0-13 Mild: 14-19 Moderate: 20-28 Severe: ≥29 (McDowell, 2006)	2 5.4 (Button, 2015)	6.3% <b>17%</b>	Anchor -Patient Global Impression
			5 (Dworkin, 2008)	15.9%	Distribution
			5 (Hiroe, 2005)	15.9%	Anchor - Clinical Global Impression
			8.3 (Wilson, 2007)	<b>29.64%</b>	Distribution
			6.5 (Milgrom, 2005)	20.6%	Delphi
			11 (Corsaletti, 2014)	34.9%	Distribution
Center for Epidemiologic Studies Depression Scale	0-60 (20 items) midpoint = 30	Possible depression: ≥16 *May be higher in elderly, teenaged, or chronic pain populations	9 9 (Haase, 2016)	30% <b>30%</b>	Anchor - Clinical Global Impression
Zung Depression Scale	20-80 (20 items) *Converted to index score 25-100 by dividing by 0.8 midpoint = 62.5	Normal: 25-50 Minimal or mild: 50-59 Moderate: 60-69 Severe: ≥70 *Index scores (McDowell, 2006)	9 – anchor 8 – distribution (Hagg, 2003)	14.4% 12.8%	Distribution and anchor -Patient Global Impression
			4.5 (Parker, 2013)	7.2%	Anchor -Health Transition Index of SF-36, Satisfaction-based anchor
			4.9 (Parker, 2012)	7.8%	Anchor -Health Transition Index of SF-36

Scale Name	Range of Scores	Cut-offs for Depression Severity	MCID Values – Numerical	MCID Values – Relative	Method of MCID Derivation
Hospital Anxiety and Depression Scale	0-21 (depression subscale, 7 items) midpoint = 10.5	None: 0-7 Possible depression: 8-10 Definite depression: ≥11 (McDowell, 2006)	1.4 (Puhan, 2008)	13%	Distribution
			1.9-2.3 (Chan, 2016)	18.1-21.9%	Distribution
			6 (Corsaletti, 2014)	57.1%	Distribution
			2.1 – anchor 1.6 – distribution (Curtis, 2014)	20% 15.2%	Distribution and anchor -Global Rating of Change (not specified whether patient or clinician)
			1.5-1.6 – anchor 1.6-1.8 – distribution (Smid, 2017)	14.3-15.2% 15.2-17.1%	Distribution and anchor -St. George’s Respiratory Questionnaire
Patient Health Questionnaire-9	0-27 (9-item scale) midpoint = 13.5	Minimal: 0-4 Mild: 5-9 Moderate: 10-14 Moderately severe: 15-19 Severe: ≥20 (Kroenke, 2001)	5 (Lowe, 2004)	37%	Distribution
			6.8 (Kroenke, 2001)	50%	Delphi
Profile of Mood States	0-260 (65 items) *Depression subscale 0-60 (15 items) midpoint = 30	N/A	2-12 subscale score (Dworkin, 2008)	6.7-40%	Distribution

<b>Scale Name</b>	<b>Range of Scores</b>	<b>Cut-offs for Depression Severity</b>	<b>MCID Values – Numerical</b>	<b>MCID Values – Relative</b>	<b>Method of MCID Derivation</b>
Edinburgh Postnatal Depression Scale	0-30 (10 items) midpoint = 15	Unlikely: 0-8 Possible: 9-11 Highly possible: 12-13 Probable: ≥14 (Perinatal Services BC, 2015)	2.3 (Morrell, 2009)	<b>15%</b>	Delphi
Quick Inventory of Depressive Symptomatology	0-27 (16 items) midpoint = 13.5	None: 0-5 Mild: 6-10 Moderate: 11-15 Severe: 16-20 Very severe: 21-27 (Rush, 2003)	3.8 (Rush 2003)	<b>28.5%</b>	Anchor -Patient Global Impression

Supplement 3-3. Minimal clinically important differences (MCID) for improvement and deterioration of depression. Only studies which reported both improvement and deterioration MCIDs are included in this table.

<b>Scale Name</b>	<b>Range of Scores</b>	<b>Cut-offs for Depression Severity</b>	<b>MCID Values - Improvement</b>	<b>MCID Values – Deterioration</b>	<b>Method of MCID Derivation</b>
Hamilton Depression Rating Scale	0-52 (17-item scale)	None: 0-7 Mild: 8-16 Moderate: 17-23 Severe: ≥24 (Zimmerman, 2013)	Decrease of: 4-10 or 15-45% (Furukawa, 2007)	Increase of: 1 or 6%	Anchor -Clinical Global Impression
			Decrease of: 27.1% (Rush 2003)	Decrease of: 2%	Anchor -Patient Global Impression
	0-52 (21-item scale)	None: 0-7 Mild: 8-16 Moderate: 17-23 Severe: ≥24 (Zimmerman, 2013)	Decrease of: 27% (Rush 2003)	Decrease of: 0.3%	Anchor -Patient Global Impression
	0-75 (24-item scale)	None: 0-9 Mild: 10-19 Moderate: 20-29 Severe: ≥30 (UBC Hospital Mood Disorders Centre, 2009)	Decrease of: 28% (Rush 2003)	Decrease of: 2.8%	Anchor -Patient Global Impression
Montgomery Asbergs Depression Rating Scale	0-60 (10 items)	None: 0-6 Mild: 7-19 Moderate: 20-34 Severe: ≥35 (McDowell, 2006)	Decrease of: 7-9 or 21-28% (Leucht, 2017)	Increase of: 4	Anchor - Clinical Global Impression



Center for Epidemiologic Studies Depression Scale	0-60 (20 items)	Possible depression: $\geq 16$ *May be higher in elderly, teenaged, or chronic pain populations	Decrease of: 9 or 30% (Haase, 2016)	Increase of: 4.5 or 19%	Anchor - Clinical Global Impression
Zung Depression Scale	20-80 (20 items) *Converted to index score 25-100 by dividing by 0.8	Normal: 25-50 Minimal or mild: 50-59 Moderate: 60-69 Severe: $\geq 70$ *Index scores (McDowell, 2006)	Decrease of: 9 – anchor 8 – distribution (Hagg, 2003)	Increase of: 2 - anchor	Distribution and anchor -Patient Global Impression
Quick Inventory of Depressive Symptomatology	0-27 (16 items)	None: 0-5 Mild: 6-10 Moderate: 11-15 Severe: 16-20 Very severe: 21-27 (Rush, 2003)	28.5% (Rush 2003)	Increase of: 1.2%	Anchor -Patient Global Impression

## **4 CHAPTER 4: SUMMARY**

### **4.1 OVERVIEW OF RESEARCH AND OBJECTIVES**

Primary care is a crucial component of the healthcare system, as evidenced by the large numbers of patients and conditions seen in primary care.<sup>1-3</sup> Many countries, such as Australia and the United States, publish annual information on the visits patients make to primary care.<sup>4,5</sup> Having this information widely accessible is important not only for researchers, but also for policy makers and healthcare administrators. Some countries, such as Canada, do have information available on primary care, but it is not found in the indexed literature on scientific databases. For example, the Canadian Institutes for Health Information has reports available on their website describing various aspects of primary care, but these do not provide a comprehensive overview like the General Practice Activity reports in Australia or the National Ambulatory Medical Care Survey in the United States, and are not updated on a yearly basis.<sup>4,6</sup>

When I first became interested in common conditions in primary care, I was simply looking for literature that summarized the most common reasons patients visit their primary care professionals. However, to the best of my knowledge there has been no previously published systematic review on common conditions in primary care globally. Having this information available would provide direction and justification for undertaking research on specific topics within the broad range of health and disease states which present in primary care.

Thus, to overcome this gap in the literature I developed a research program with two main objectives. The first objective was to complete a systematic review of literature on the common reasons patients present to primary care. The main outcomes of this project were to rank reasons

for visits globally, and make comparisons between clinician-reported and patient-reported data, and between different economic groupings of countries.

I used my findings from this first project to inform the objectives for my second topic.

Depression/anxiety was found to be the third most common RFV to primary care in developed countries, after hypertension (HTN) and upper respiratory tract infections (URTI), making it the most common condition in this list that is not derived from a surrogate marker and could be assessed using minimal clinically important differences (MCID).

Depression is a highly prevalent disorder, estimated to affect over 220 million people globally in 2004.<sup>7</sup> Depression is also a highly burdensome disorder, as measured by aspects of burden such as depression symptoms, decreased quality of life, suicide, disability, and family and economic burden.<sup>8</sup> In fact, it is the third leading cause of lost disability-adjusted life years globally.<sup>7</sup> Given the high prevalence and burden of depression, it is not surprising that there is a vast amount of literature published on all aspects of this disorder. Unfortunately, it can be challenging and time-consuming to search through this literature to find specific information, such as MCIDs for depression rating scales. I was interested in MCIDs because they provide an assessment of clinical importance for patient-reported outcomes, allowing investigators to interpret results without relying solely on statistical significance. Including measures of clinical importance is especially relevant in research where the effect of an intervention is primarily based on patient assessment of symptoms, such as depression.

Therefore, the second objective of my research was to investigate the MCID for scales pertaining to depression, one of the most common conditions in primary care. The main outcomes of this

project were to identify MCIDs for commonly used depression scales, and to summarize information on the scales and MCIDs in an easily accessible table.

## **4.2 SUMMARY OF FINDINGS**

### *4.2.1 Common conditions in primary care*

I found that the 10 most common clinician-reported RFV were URTI, HTN, routine health maintenance, arthritis, diabetes, depression/anxiety, pneumonia, otitis media, back pain and dermatitis. Within this short list, it is apparent that primary care provides management for a broad range of medical states, including acute symptomatic conditions like URTI and back pain, chronic medical conditions like hypertension and diabetes, and preventive care like routine health maintenance.

The 10 most common patient-reported RFV were cough, back pain, abdominal symptoms, pharyngitis, dermatitis, fever, headache, leg symptoms, unspecified respiratory, and fatigue. In contrast to the list resulting from clinician report, the patient-derived list does not include RFV for chronic asymptomatic medical conditions or preventive care, but is predominantly composed of symptomatic conditions.

Next I compared clinician-reported RFV between developed and developing countries. For both economic categories, URTI and HTN were the two most common RFV, confirming their high prevalence in primary care regardless of economic conditions or health system. There were other conditions that ranked similarly between developed and developing countries, such as arthritis, urinary tract infections, and diabetes. However, there were also some notable differences between the two groups of countries. For example, the third and fourth most common RFV in developed countries were depression/anxiety and back pain, but these conditions were not

present at all in the rankings for developing countries. Acute otitis media, dermatitis, abdominal unspecified, medication, cough, lipids, and routine health maintenance were ranked lower but also appeared only on the developed country list. In developing countries, pneumonia and tuberculosis were the third and fourth most common RFV, and neither of these appeared in the developed countries list.

#### *4.2.2 Minimal clinically important differences on depression scales*

I examined Cochrane systematic reviews on depression (n=80), which were comprised of 1540 unique studies. There were 34 different scales for measuring depression reported in these studies. I searched for information on the MCID for each of these scales, and identified MCID estimates for 10 of them: Hamilton Depression Rating Scale, Montgomery Asbergs Depression Rating Scale, Beck Depression Inventory, Centre for Epidemiologic Studies Depression Scale, Zung Depression Scale, Hospital Anxiety and Depression Scale, Patient Health Questionnaire-9, Profile of Mood States, Edinburgh Postnatal Depression Scale, and Quick Inventory of Depressive Symptoms.

For six of the scales more than one MCID estimate was found, and there was variability in both the values of estimates reported, and the methods of MCIDs derivation. Anchor-based and distribution-based methods were the most common ways to determine MCID estimates, with 15 (50%) being anchor-based and 12 (40%) distribution-based. Examining how the anchor-based MCIDs were derived, nine (60%) used patient reported scales, five (33%) used clinician reported, and one was not specified (7%). The Patient Global Impression (n=6; 40%) and the Clinical Global Impression (n=5; 33%) were the most commonly used anchor scales.

### **4.3 IMPLICATIONS FOR PRACTICE**

Identifying the most common conditions in primary care provides evidence for how healthcare resources can be best allocated in primary care, as well as information to guide the continuing education of healthcare professionals. The majority of all office visits to physicians occur in primary care,<sup>9</sup> so examining which conditions present most commonly is important to improve allocation of limited resources. Policy makers and administrators may also find this information useful to address increasing demands for primary care services. For example, we found that routine health maintenance exams are the third most common clinician-reported RFV; however, the value of these appointments has been questioned and some groups advise against annual general medical exams.<sup>10</sup>

My results are also of benefit to those who develop training programs and competency-based exams for primary care trainees, to ensure that clinical abilities reflect the relative frequency of conditions that are seen in practice. For example, I found that depression/anxiety is the sixth most common clinician-rated RFV overall, and third most common RFV in developed countries, yet many primary care clinicians report feeling unprepared to manage mental health problems.<sup>11</sup> Training and evaluations should be focused on common conditions, so that clinicians feel better prepared to provide care to patients, and examinations accurately represent clinical performance.

Identifying the MCID for commonly used depression scales will be helpful for translating clinical research into information that is usable by clinicians. Using the MCID to evaluate the effect of an intervention will make it more straightforward for clinicians to interpret whether a treatment may have a meaningful effect on their patients. Additionally, using the MCID increases the ability of clinicians to monitor changes in depression symptoms over time to

determine whether their patients are responding to treatment, and provides a goal for improvement.

The results of this research will be highly applicable to primary care clinicians and researchers. Understanding which conditions present most often to primary care can be of assistance in the quest for more evidence-based and patient-oriented healthcare. Publishing the MCIDs for conditions commonly seen in primary care will improve how scientific knowledge is translated for use in healthcare, which may help professionals make recommendations for their patients and explain interventions to their patients.

#### **4.4 IMPLICATIONS FOR FUTURE RESEARCH**

Both of these projects will be useful for guiding future research in primary care and on conditions which can utilize the MCID. In my first study, I found that there was a lack of published literature meeting our inclusion criteria from certain geographic areas such as Canada, parts of Europe, and South America, as well as from developing countries in general. Therefore, more research is required on common conditions in primary care in many countries, and I suggest that primary care researchers look into this as a topic of interest. Another area that researchers may be interested in is how well primary care guidelines coincide with common conditions. For example, it would be informative to assess whether conditions that present more commonly have a larger number of associated guidelines and/or guideline recommendations, compared to conditions which present relatively less often.

This research also highlights the need for greater use of patient-centred measures of effect in the design, analysis and reporting of randomized trials, and encourages future studies to take a patient-oriented approach. Although there are many recommendations to use measures of clinical

significance in reporting outcomes,<sup>12,13</sup> 90% of the systematic reviews we retrieved on depression did not make use of MCID estimates. I encourage authors of future systematic reviews to analyze and interpret data using the MCID, to enhance understanding of how a treatment effect may be important to patients. When deciding which MCID estimate to use if more than one is available for a given scale, I support using the one derived from a patient anchor. If there are no applicable MCIDs determined by anchoring to a patient-based scale, research may be required to determine these MCID estimates.

Additionally, I have some recommendations regarding reporting of patient-oriented outcomes in clinical trials. First, authors should report baseline scores and mean change on scales for both the intervention and control groups, and not report just the difference in mean level of change between the groups. This would clarify the level of change attained in each group, and allow more straightforward comparisons between groups. As well, authors can compare the level of change in each group and the differences between groups to the MCID to interpret whether treatment effects are clinically significant in either group, or whether there are clinically significant differences between groups. Second, in addition to providing this continuous data on treatment effects, I advise that authors also report discrete data on the number of patients in each group that attain the MCID. This data allows further analysis of statistical differences between groups so that the number needed to treat to attain an MCID can be calculated.

## **4.5 LIMITATIONS**

Despite the many strengths of my research, including the rigour of the systematic review protocol, the broad scope of literature searched, and the utility of reported results for guiding future research, this program of research was not without limitations. A challenge for both



projects was the reliance on published literature to provide accurate information of high quality. These topics were difficult to search for due to the breadth of terminology that could be used in reports describing the frequency of presentations to primary care, and the quantity of published literature on depression scales.

For the common conditions in primary care study, my ability to generalize the results to all developing countries was limited by the availability of data from only two countries, India and South Africa. Although there were two studies from each of these countries, it is possible that the inclusion of data from several more developing countries could change the results appreciably. Additionally, combining data from different types of coding systems (i.e. ICD, ICPD, Read) resulted in some loss of detail in the RFV, as I had to collapse some specific RFV into broader categories.

For the MCID in depression study, limits were mainly due to the vast amount of literature on depression. For example, it would have been interesting to determine the proportion of randomized controlled trials on depression that report MCIDs, but this would have required extracting data from 1540 different trials, which was not feasible.

## **4.6 CONCLUSIONS**

I reviewed large-scale studies from 11 countries on five continents, finding that primary care clinicians manage an exceptionally broad range of clinical presentations globally. Although there was variation in the relative frequency of different RFV between countries, overall there was a high degree of consistency in the 10 most common RFV to primary care. Depending on whether RFV are reported by clinicians or patients however, does affect which conditions are reported. Thus, who is reporting the RFV should be considered when interpreting RFV data. I also found

that there were differences between developed and developing countries with regards to the most commonly reported RFV, although generalizations to all developing countries were limited.

However, more large-scale primary care studies are required and this research serves as a call for primary care researchers around the globe to investigate common conditions in their regions.

One of the most common conditions in primary care, especially in developed countries, is depression, and a great deal of research has been done to evaluate interventions for this burdensome disorder. As there are a large number of different depression scales available for use by researchers and clinicians, I suggest that researchers include common scales, such as the HAM-D, MADRS, and BDI to increase consistency and allow comparison of results between trials. Ideally, the scales used by researchers will have a patient-anchored MCID available, which is then used in power calculations and interpretation of results. As depression is a symptomatic condition, it is critical that studies on depression aim to find clinically important differences, not just statistical ones.

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